

# Public Document Pack



**Nottingham  
City Council**

## **Nottingham City Council Castle, Hyson Green & Arboretum and Radford Area Committee**

**Date:** Wednesday, 16 December 2020

**Time:** 6.00 pm

**Place:** Remote - To be held remotely via Zoom -  
<https://www.youtube.com/user/NottCityCouncil>

**Councillors are requested to attend the above meeting to transact the following business**

**Director for Legal and Governance**

**Governance Officer:** Mark Leavesley **Direct Dial:** 0115 876 4302

- 1 Apologies for absence**
- 2 Declarations of interests**
- 3 Minutes** 3 - 12  
Last meeting held on 16 September 2020 (for confirmation)
- 4 Area Partnerships and Community Hubs** 13 - 34  
Report of Director of Community Protection
- 5 Issues raised by Community Representatives**  
If possible, please inform the Neighbourhood Development Officer a minimum of 3 days in advance of the meeting if there is an issue you wish to raise at the meeting
- 6 Nottingham City Homes update** 35 - 44  
Report of Chief Executive, NCH
- 7 Police and Community Protection updates** 45 - 48
- 8 Area Capital Fund 2020-21** 49 - 56  
Report of Director of Community Protection
- 9 Ward Councillor Budget** 57 - 62  
Report of Director of Community Protection

continued over

**10 Ward Performance Report**  
Report of Director of Community Protection

63 - 86

**11 Next meeting**

To note that the next meeting will be held at 6.00pm on Wednesday 10 March 2021 (either at Loxley House or remotely via Zoom, depending on the pandemic situation at the time)

If you need any advice on declaring an interest in any item on the agenda, please contact the Governance Officer shown above, if possible before the day of the meeting

Citizens are advised that this meeting may be recorded by members of the public. Any recording or reporting on this meeting should take place in accordance with the Council's policy on recording and reporting on public meetings, which is available at [www.nottinghamcity.gov.uk](http://www.nottinghamcity.gov.uk). Individuals intending to record the meeting are asked to notify the Governance Officer shown above in advance.

## Nottingham City Council

### Castle, Hyson Green and Arboretum and Radford Area Committee

Minutes of the meeting held remotely on Zoom and livestreamed on the Council's YouTube Channel - <https://www.youtube.com/user/NottCityCouncil> on 16 September 2020 from 6.05 pm - 7.11 pm

#### Membership

##### Present

Councillor Hassan Ahmed  
Councillor Merlita Bryan (Vice Chair)  
Councillor Jawaid Khalil (Chair)  
Councillor Anne Peach  
Councillor Angharad Roberts

##### Absent

Councillor Azad Choudhry  
Councillor Sam Webster

#### Community representatives ( ✓ indicates present)

Carol Laverick	- Arboretum Tenants' and Residents' Association
Maxine Cockett	- Breaking Barriers, Building Bridges
Abdoulie Jah	- Hyson Green Cultural Festival
Maxine Davis	- Hyson Green Youth Club
Eshe Graham	- Notts Activist Wellness
Christina Jenson-Bates	- Park Estates Association
✓ Claire Brown	- Park Residents' Association
Ben Talbot	- POW Nottingham Ltd
Rebecca Beinhart	- Primary
Beverley Pearson	- Radford Care Group
Ursula Dove	- Radford Lee Residents Group
Rosie Jarrett	- St Pauls and Pleasant Row Tenants' and Residents' Association
Courtney Rose	- Take 1 Studios
Rob Bird	- Vine Community Centre

#### Colleagues, partners and others in attendance:

Amy English	- Nottinghamshire Police
Rupinder Kooner	- Senior Community Protection Officer
Tom Lynk	- Senior Community Protection Officer
Gursharan Nijran	- Neighbourhood Development Officer
Ben Parrington	- Senior Community Protection Officer
David Scothern	- Principal Enforcement Officer, Community Protection
Linda Wright	- Neighbourhood Development Officer
Jane Garrard	- Senior Governance Officer

#### 1 Appointment of Chair

Resolved to appoint Councillor Jawaid Khalil as Chair for the remainder of municipal year 2020/21.

#### 2 Appointment of Vice-Chair

**Resolved to appoint Councillor Merlita Bryan as Vice Chair for the remainder of municipal year 2020/21.**

### **3 Apologies for absence**

Councillor Azad Choudhry (personal)  
Councillor Sam Webster (leave)

Rebecca Beinhart (Primary)  
Maxine Davis (Hyson Green Youth Club)  
Rosie Jarrett (St Pauls and Pleasant Row Tenants and Residents Association)  
Carol Laverick (Arboretum Tenants and Residents Association)  
Beverley Pearson (Radford Care Group)

### **4 Declarations of interests**

None

### **5 Minutes**

The minutes of the meeting held on 11 March 2020 were agreed as an accurate record and signed by the Chair.

### **6 Issues raised by Community Representatives**

In her absence, Rebecca Beinhart, Primary, requested that the Committee was notified that Primary was reopening with a Making Place exhibition. This long term community programme looks at how the community learns from the city, how public space is used, with a focus on Radford and Lenton. The exhibition will be on from 18 September-12 December 2020.

In her absence, Maxine Davis, Hyson Green Youth Club, requested that the following developments were noted:

- Concerns about rough sleepers outside the Youth Club and the impact of that on young people.
- The Youth Club has partially reopened to tenant groups and some regular user groups and it is anticipated that the Council will be resuming its Thursday evening open access youth session in the coming weeks. Opening hours have been reduced to help sustainability.
- The Youth Club is delivering a detached youth work project funded by the Youth Endowment Fund. There will be two detached youth workers employed for 21 hours per week each, engaging with and supporting 10-16 year olds in the area. It would be helpful if Committee members could make the Club aware of any areas locally where young people are on the streets. The project will run until July 2021 to give time for youth workers to build up positive relationships with young people.
- The Youth Club is looking to start daytime sessions to address loneliness, isolation, access to exercise and to increase digital access for local people. Local groups and residents will be contacted about their needs.

In her absence, Carole Laverick, Arboretum Tenants and Residents Association, requested the following concerns were noted:

- Risks of Covid-19 spread with the return of university students to the area.
- Proliferation of houses of multiple occupation and the consequences of that, including a build-up of rubbish over the summer. Residents were told that they had to pay for rat clearance.
- Road barriers put up the day after leaflets were delivered and without consultation.

The Committee discussed these concerns and the following points were made:

- a) Cleanliness and rubbish is an issue that is taken seriously and it is recognised that in Radford and the Arboretum levels of cleanliness in some areas are not as good as desired and require more attention. There is a risk that the return of students to the area could make the issue worse. Councillors in the Arboretum area are meeting with officers from the Cleansing Team to see what can be done. The Neighbourhood Action Team for Radford is also looking at cleanliness issues, including commercial waste issues on areas such as Alfreton Road. It was suggested that part of the issue may be related to the closure of recycling centres over the summer and since then deep cleans have been taking place.
- b) Councillors are aware of concerns around parties and gatherings by students and associated risks to the spread of Covid-19. The Council and Councillors are liaising with the universities and Nottinghamshire Police to try and prevent such incidents. It was noted that following a party in Lenton, a £10,000 fine was issued by the Police.
- c) The barriers are part of traffic management schemes to encourage walking and cycling. They are temporary barriers in place as part of a trial and extensive consultation will take place at the end of the trial in relation to their permanent placement. A meeting with the relevant Portfolio Holder to discuss it is scheduled for the following week and further information can be shared following that meeting.
- d) It would be helpful to discuss how risks of spreading Covid-19 following the return of students are being managed at a future meeting.

## **7 Nottingham City Homes**

As there was no representative of Nottingham City Homes present, this item was deferred until the next meeting.

## **8 Police and Community Protection update**

Amy English, Neighbourhood Inspector for the City, gave an update on Police and Community Protection activity in the City Centre area, highlighting the following points:

- a) In the City Centre all crime has fallen by 17.2% compared with the previous year and this is better than the picture across the whole Police Force area.

- b) There has been an increase in anti-social behaviour and much of this is related to the Covid-19 pandemic.
- c) Within the overall reduction in crime levels, there has been a rise in domestic crime of 3% and hate crime of 10%. This increase is being explored to see whether it reflects an increase in crime being carried out or an increase in trust and confidence to report.
- d) The Control Room response to calls has improved, especially over the summer. Previously, if calls came in during 'out of hours' they were just signposted to other agencies but it was recognised that this is not the response that the community expects. Although they have to be prioritised, all calls now get a response (rather than signposting) and call handlers have been trained to show more empathy in their approach. This has received positive feedback. It is acknowledged that there are still some issues with citizens reporting that they are unable to get through on the 101 number straight away but things are improving.

During the subsequent discussion, the following points were raised:

- e) There was a small rise in domestic violence cases during the lockdown period but not as high as reported nationally.
- f) Street drinking in some areas of Hyson Green is an issue. The Police are aware of this and begging issues in the area and it is a top priority to address. There are fortnightly multi-agency meetings taking place to ensure that the right partners are engaging with individuals. There will also be two days of action in October focused on street drinking and this will be followed up by enforcement action.
- g) The Police will continue with their approach to dealing with Covid-19 related incidents by engaging, explaining and encouraging people to comply with requirements in the first instance, but enforcement action will be taken if necessary. This is in line with the approach across Nottinghamshire Police and nationally. Citizens should report any incidents to 101.
- h) The Community Protection Response Car is staffed by two Community Protection Officers and will be able to attend more noise related incidents in response to concerns of residents. The Car will be in operation at the following times: 4pm until 12am Monday to Thursday, 5pm until 1am on Friday and Saturday and 2pm until 10pm on Sundays. There are possibilities that it could operate later into early mornings if there are sufficient staff.

## **9 Public Space Protection Orders - proposed extensions**

- a ARBORETUM, HYSON GREEN AND RADFORD (Agenda Item 9a)

David Scothern, Principal Enforcement Officer Community Protection, presented the report regarding the proposed extension of four Public Spaces Protection Orders. He highlighted the following points:

- a) The Public Spaces Protection Orders (PSPOs) were originally Gating Orders that were subsequently converted to PSPOs following changes under the Anti-social Behaviour, Crime and Policing Act 2014.
- b) The Orders prohibit access to land as detailed in the respective Order and there are barriers in place at each entrance to the restricted areas to enforce the restrictions.
- c) PSPOs have a maximum term of three years but can be renewed.
- d) Consultation has taken place in relation to each of the proposed extensions. All responses received have been in support of the proposed extensions.

During the subsequent discussion the following points were raised:

- e) There is a requirement that Orders should be reviewed periodically. There is no formal review process in place other than in relation to the timetable for extension or discharge but they would be reviewed if concerns were raised during the intervening period. There have been no concerns raised about the existing Orders for a considerable time.
- f) The barriers are checked periodically and the gates and signage currently appear to be in good order.
- g) There was a limited response to the consultation which indicates a lack of concern about the proposed extensions.
- h) There is nothing to indicate that the existing Orders have transferred anti-social behaviour elsewhere and the problems have stopped.
- i) An Equality Impact Assessment has been carried out and officers have looked at the implications for some people of having to travel further than they otherwise might need to. Residents at adjacent properties have been written to about the proposed extensions and no one has raised concerns in relation to this.
- j) If extended, the Orders will be advertised on the Council's website and current signage will be updated.

## **Resolved**

- 1) that being satisfied that the test in Section 59 of the Anti-social Behaviour, Crime and Policing 2014 Act is met and having regard to the rights of freedom of expression and freedom of assembly, to extend the Nottingham City Council (Camomile Gardens, Radford, Nottingham) Gating Order 2008 (GO 5002) for a further three years from 19 October 2020 and authorise the Director of Community Protection to carry out the necessary advertisements and arrangements for appropriate signage to be erected where necessary in accordance with the legislative requirements;**

- 2) **that being satisfied that the test in Section 59 of the Anti-social Behaviour, Crime and Policing 2014 Act is met and having regard to the rights of freedom of expression and freedom of assembly, to extend the Nottingham City Council (Holland Street, Arboretum, Nottingham) Gating Order 2014 (GO 5012) for a further three years from 19 October 2020 and authorise the Director of Community Protection to carry out the necessary advertisements and arrangements for appropriate signage to be erected where necessary in accordance with the legislative requirements;**
- 3) **that being satisfied that the test in Section 59 of the Anti-social Behaviour, Crime and Policing 2014 Act is met and having regard to the rights of freedom of expression and freedom of assembly, to extend the Nottingham City Council (Hovenden Gardens, Hyson Green, Nottingham) Gating Order 2012 (GO 5010) for a further three years from 19 October 2020 and authorise the Director of Community Protection to carry out the necessary advertisements and arrangements for appropriate signage to be erected where necessary in accordance with the legislative requirements; and**
- 4) **that being satisfied that the test in Section 59 of the Anti-social Behaviour, Crime and Policing 2014 Act is met and having regard to the rights of freedom of expression and freedom of assembly, to extend the Nottingham City Council (Portland Road, Arboretum, Nottingham) Gating Order 2012 (GO 5011) for a further three years from 19 October 2020 and authorise the Director of Community Protection to carry out the necessary advertisements and arrangements for appropriate signage to be erected where necessary in accordance with the legislative requirements.**

b ARBORETUM AND HYSON GREEN (Agenda Item 9b)

David Scothern, Principal Enforcement Officer Community Protection, presented the report regarding the proposed extension of a Public Spaces Protection Order in the vicinity of Bentinck Primary School. He highlighted the following points:

- a) Restrictions were originally put in place to tackle anti-social behaviour in the area. Bentinck Primary School has said that while anti-social behaviour hasn't completely ceased, it has improved and therefore they would like the Order to continue.
- b) An Equality Impact Assessment has been completed and due regard given to it.
- c) Consultation carried out in relation to the original Order did not raise any adverse comments about the potential impact on those with disabilities or limited mobility, and he is not aware of any complaints that have been raised in relation to this since.

**Resolved that being satisfied that the test in Section 59 of the Anti-social Behaviour, Crime and Policing Act 2014 is met and having regard to the rights of freedom of expression and freedom of assembly, to extend the Nottingham**



**City Council in the vicinity of Bentinck Primary School Restriction of Public Rights of Way Public Spaces Protection Order 2017 for a further three years from 12 November 2020 and authorise the Director of Community Protection to carry out the necessary advertisements and arrange for appropriate signage to be erected where necessary in accordance with the legislative requirements.**

## **10 Area Capital Fund 2020/21**

Gursharan Singh Nijran, Neighbourhood Development Officer, presented the report on the latest spend proposals for Area Capital Fund. He highlighted the following point:

- a) Some work agreed under the 2019/20 Area Capital Fund has been delayed due to the Covid-19 pandemic.

The Committee noted that an updated version of Appendix 1 had been published since publication of the original agenda and that this had to be further amended to reflect the amount for the Pleasant Row scheme being £25,000 rather than £20,000.

### **Resolved to:**

- 1) **approve the new schemes prioritised by ward councillors since the previous Area Committee meeting as detailed below:**

#### **Castle**

<b>Location</b>	<b>Type</b>	<b>Estimate</b>	<b>Details</b>
<b>Park Road/ Lenton Road</b>	<b>Road safety</b>	<b>£2,000</b>	<b>Installation of barrier rails at link footpath to reduce anti-social behaviour</b>
<b>Derby Road</b>	<b>survey</b>	<b>£750</b>	<b>Speed surveys on identified sections of Derby Road</b>

#### **Hyson Green and Arboretum**

<b>Location</b>	<b>Type</b>	<b>Estimate</b>	<b>Details</b>
<b>Gregory Boulevard</b>	<b>carriageway</b>	<b>£30,000</b>	<b>Removal of red thermoplastic plateau and installation of necessary road safety measures</b>
<b>Pleasant Row</b>	<b>carriageway</b>	<b>£25,000</b>	<b>Resurface of carriageway</b>
<b>Kingsford Avenue</b>	<b>footpath</b>	<b>£24,008</b>	<b>Surface dressing of footpath</b>

#### **Radford**

<b>Location</b>	<b>Type</b>	<b>Estimate</b>	<b>Details</b>
<b>Garfield Road area</b>	<b>footpath</b>	<b>£27,787</b>	<b>Surface dressing of footpaths on Garfield</b>

			<b>Road, Beresford Street, Warner Street, Wyville Close and Mozart Close</b>
--	--	--	--

- 2) note the monies available to the wards for 2020/21 as detailed in Appendix 1; and
- 3) note the end of year 2019/20 scheme allocations as detailed in Appendix 2.

## 11 Ward Councillor delegated spend

The Committee noted the actions agreed by the Director of Community Protection in respect of projects and schemes within the Castle, Hyson Green and Arboretum and Radford wards, as follows:

### Hyson Green and Arboretum

Date approved	Allocated schemes	Councillor(s)	Amount (total)
04/05/2020	Food delivery project at Vine Community Centre	Councillors Choudhry, Bryan and Khalil	£800
06/05/2020	Activity packs and personal protective equipment for Roma Community	Councillors Choudhry, Bryan and Khalil	£250
18/06/2020	Food bank	Councillors Choudhry, Bryan and Khalil	£500

### Radford

Date approved	Allocated schemes	Councillor(s)	Amount (total)
19/06/2020	Radford Fund Day 2020	Councillors Ahmed and Peach	£2,000
19/0/2020	Primary Events 2020	Councillors Ahmed and Peach	£1,000

### Castle

Date approved	Allocated schemes	Councillor(s)	Amount (total)
22/05/2020	Park Estate newsletter	Councillor Roberts and Webster	£350
08/06/2020	Community engagement events 2020	Councillor Roberts and Webster	£1,000
08/06/2020	Park Tunnel improvements	Councillor Roberts and Webster	£4,500

## **12 Ward Performance**

The Committee noted the progress on ward priorities and issues being addressed by each Neighbourhood Action Team and upcoming opportunities for citizens to engage.

## **13 Ward report - COVID19 response**

The Committee considered the report updating on steps and measures that have been taken by the Neighbourhood and Community Engagement Team, partner organisations, voluntary organisations and volunteers during the Covid-19 pandemic in Castle, Hyson Green and Arboretum and Radford wards.

The Committee thanked Council officers, partners and volunteers for their hard work during the Covid-19 pandemic.

## **14 Meeting dates**

The Committee noted that future meetings will be held at 6pm on the following Wednesdays:

- 16 December 2020
- 10 March 2021

This page is intentionally left blank

Castle, Hyson Green & Arboretum and Radford Area Committee – 16 December 2020

<b>Title of paper:</b>	Area Partnership/Community Hub	
<b>Director:</b>	Andrew Errington Director of Community Protection	<b>Wards affected:</b> Castle Hyson Green & Arboretum Radford
<b>Report authors and contact details:</b>	Linda Wright, Neighbourhood Development Officer 0115 883 8473 <a href="mailto:linda.wright@nottinghamcity.gov.uk">linda.wright@nottinghamcity.gov.uk</a>  Gursharan Singh Nijran, Neighbourhood Development Officer 0115 883 3734 <a href="mailto:gursharan.nijran@nottinghamcity.gov.uk">gursharan.nijran@nottinghamcity.gov.uk</a>	
<b>Other colleagues who have provided input:</b>	Iffat Iqbal, Operations Manager 07985 221347 <a href="mailto:iffat.iqbal@nottinghamcity.gov.uk">iffat.iqbal@nottinghamcity.gov.uk</a>	

**Relevant Council Plan Key Theme:**

Nottingham People	<input checked="" type="checkbox"/>
Living in Nottingham	<input checked="" type="checkbox"/>
Growing Nottingham	<input checked="" type="checkbox"/>
Respect for Nottingham	<input checked="" type="checkbox"/>
Serving Nottingham Better	<input checked="" type="checkbox"/>

**Summary of issues (including benefits to citizens/service users):**

Due to the collaborative working of Nottingham City Council and partner organisations during the Government lockdown of the COVID-19 Pandemic, area partnerships evolved naturally to support the community.

Nottingham City Council and partner organisations realised that to continue to support the community, they needed a different approach, a structure which enables all partners to combine their knowledge and resources to maintain the support for communities, especially the most vulnerable of society. With this realisation in mind the formation of Area Partnership and Community Hubs are proposed.

Each of the Area Partnerships will have their own distinct ambitions, vision and priorities aimed at meeting the local needs and aspirations of residents living in the wards that fall within the Area Committee boundaries.

The Neighbourhood Development officers working with the Nottingham Trent University MBA students have carried out some research to investigate and recommend which Community hub/hubs model will fit better locally to meet the changing need and demand of the communities living in the areas during and post Covid. The Community hub/hubs will support the delivery of the Area priorities which will help reframe the connections and relationships between statutory, voluntary and faith sectors and change the way services are operating by removing barriers and exploring opportunities for strengthening joint working, funding and collectively adding value.

The Area Partnerships will be aligned to the existing 7 Area Committees. Each Area Partnership will be reporting to the Area Committee.

**Recommendations:**

- |          |  |
|----------|--|
| <b>1</b> | To adopt the four priorities recommended by the newly formed Area Partnerships, based on a needs analysis of the area.         |
| <b>2</b> | To note the proposed way forward for agreeing a Community hub model for the Castle, Hyson Green & Arboretum and Radford wards. |

**1 Reasons for recommendations**

- 1.1 Based on the findings of the report the Area Partnership will develop Area Actions Plans to deliver on the priorities and agree which partnership organisation/s will manage and deliver the bespoke Community hub model in the area to make sure it happens.
- 1.2 Implementation of Community Hubs within the wards will benefit the community by providing better-connected services and resources. Partners' organisations will work more closely, allowing for innovative ideas and increased flexibility to better adapt and change when the circumstances arise. This new way of working will need a change in mind-set, which will take time, but if all parties are prepared to embrace this and work together, then the benefit for the future of the community is optimistic.

**2 Background (including outcomes of consultation)**

- 2.1 The purpose of this report is to demonstrate the initial work carried out by Nottingham City Council and partner organisations, building on the cluster model that developed during wave one of the COVID-19 pandemic to support the community by creating a partnership hub.
- 2.2 The Neighbourhood Management Teams began by looking at the lessons learnt from their experience during the wave one COVID-19 period, recording which local services they were able to call upon in the height of the pandemic, the services the community most needed. The team also looked at the recurring needs frequently raised during that period.
- 2.3 They carried out a desktop exercise to look at the data e.g. the Government Statistics, 2019 Indices of Deprivation Data for each ward, to determine if it supported their findings.
- 2.4 The team formulated a questionnaire from their findings, distributed it to the partner organisations involved to complete, and invited them to a meeting to discuss the results.
- 2.5 This questionnaire and meeting was designed to determine the other partner organisation's priorities and if there was a consensus among all organisations. The team asked the partner organisations to select four key priorities from the questionnaire/meeting based on the themes that had gained most importance during wave one COVID-19 pandemic, relevant to all wards in the Area.

2.6 The narrative captured from the meeting, together with the questionnaires and the data analysis were unanimous in its decision that the Castle, Hyson Green & Arboretum and Radford Area priorities should be:

- Isolation and Loneliness;
- Mental Health;
- Food Poverty;
- Benefits and Welfare Advice.

### **3 Other options considered in making recommendations**

3.1 None. The Covid Pandemic has identified the need to formalise an Area Partnership.

### **4 Finance colleague comments (including implications and value for money/VAT)**

4.1 At present there are no financial implications but this may change in the future. Any new financial implications will be discussed at future Area Committee meetings.

### **5 Legal and Procurement colleague comments (including risk management issues, and legal, Crime and Disorder Act and procurement implications)**

5.1 None.

### **6 Strategic Assets & Property colleague comments (for decision relating to all property assets and associated infrastructure) (Area Committee reports only)**

6.1 None.

### **7 Equality Impact Assessment (EIA)**

7.1 Currently completing an EIA with the Equality & Employability Team and will be attached as Appendix in the next report, and due regard will be given to any implications identified in it.

### **8 List of background papers other than published works or those disclosing confidential or exempt information**

8.1 None.

### **9 Published documents referred to in compiling this report**

9.1 None.

## **Report Title: Area Partnership Operational Approach**

### **Summary:**

Due to the collaborative working of Nottingham City Council and partner organisations during the Government lockdown of the COVID-19 Pandemic, area partnerships evolved naturally to support the community.

Nottingham City Council and partner organisations realised that to continue to support the community they needed a permanent structure to enable them to combine their knowledge and resources to maintain the support of our communities, especially the most vulnerable of society. With this realisation in mind the formation of Area Partnerships are proposed.

Each of the Area Partnership will have their own distinct ambitions, vision and priorities aimed at meeting the local needs and aspirations of residents living in the wards that fall within the Area Committee boundaries.

As a result of identifying the priorities, the Area Partnership will set up sub-groups to work on the issues. This may involve the development of a Community Hub. This may deliver services from one building or across a number of buildings or virtually.

The Area Partnerships will be aligned to the existing 7 Area Committees. Each Area Partnership will report to the Area Committee.

### **1. Introduction:**

The purpose of this report is to demonstrate the initial work carried out by Nottingham City Council and partner organisations, building on the cluster model that developed during wave one of the COVID-19 pandemic to support the community by creating a partnership hub. This approach directly links to Nottingham Council Plan, ensuring voluntary and community organisations are central to the way we consult with citizens (Respect for Nottingham). Allowing neighbourhoods to invest in and run their own local community hubs and assets through community asset trust and providing inclusive and accessible services for our citizens. (Serving Nottingham Together/Equal Nottingham).

#### **1.1 Partnership Approach:**

The Neighbourhood Management Teams began by looking at the lessons learnt from their experience during the wave one COVID-19 period, recording which local services they were able to call upon in the height of the pandemic, the services the community most needed and the recurring needs frequently raised during that period.



# Nottingham Wards & Neighbourhood Working



## Area Committees Map

- Area 1- Bulwell, Bulwell Forest & Bestwood
- Area 2- Basford, Berridge & Sherwood
- Area 3- Aspley, Bilborough & Leen Valley
- Area 4- Hyson Green, Arboretum, Radford & Castle
- Area 5- Wollaton West, Meadows, Lenton & Wollaton East
- Area 6- Mapperley, St. Ann's & Dales
- Area 7- Clifton East & Clifton West



The NDO's carried out a desktop exercise which included data provided by Nottingham Financial Resilience Partnership Conference 2020. In addition, information provided by the Area 4 MBA student team from Nottingham Trent University.

The 2019 Indices of Deprivation Data for each ward (Appendix 1), and other information to determine if it supported their findings. The team formulated a questionnaire from their findings, distributed it to the partner organisations involved to complete, and invited them to a meeting to discuss the results. Appendix 4 shows the Impact of COVID compiled by the Money and Pension Service.

## 2. Findings:

A questionnaire was submitted to area partners. Partners were asked to prioritise 4 issues out of 8 presented to them (Appendix 2), before attending an initial Area Partnership meeting on the 10<sup>th</sup> November. Together with the supporting data partner organisations' came to a consensus. The partner organisations to selected key priorities from the questionnaire/meeting based on the themes that had gained most importance during wave one of the COVID-19 pandemic, relevant to all wards in the Area.

The narrative captured from the meeting below, together with the questionnaires (Appendix 3) and the data analysis were unanimous in its decision that the Area 4 Committee Wards priorities were,

- Isolation and loneliness
- Mental health
- Food Poverty
- Benefits/welfare rights.

### Key Points:

**Isolation and Loneliness:** The general consensus gathered from the questionnaires, highlighted that loneliness can affect anyone. It was not just the elderly, single parents left more feeling vulnerable. Young people/children were also being affected by the COVID restrictions, as they were not able to see friends/family.

**Mental Health:** People feeling they were isolated, this in turn increased their anxiety/depression. Exacerbated by being not able to access support, services or medication as usual. It came up a number of times how important it was for people to have access to the outdoors, which was difficult if you only had a small yard or lived in a high rise flat.

**Food Poverty:** Inherently, many organisations had concerns regarding food poverty and the effect it was having on some of their clients. Informally, we were being told by those people who did not fill out the questionnaire, there are many low income families in the ward who were reliant on the food banks and school voucher scheme.

### Benefits & Welfare Rights

A number of the respondents noted that there was a need to ensure people from the new and emerging communities, were finding it very difficult to access services/information due to the language barriers. Area 4 is one of the most culturally diverse wards in the city. In addition, it

has a high number of low income families many of which were potentially, disproportionately affect by losing their part- time jobs or being furloughed.

This correlation is shown by the unemployment statistics for October 2020. For example; Castle ward, had 5,019 residents out of work year to date (YTD) this being an increase of 1096%. Hyson Green & Arboretum ward, there were 7,531 people out of work an increase of 241%. In Radford there were 3,594 people out of work, an increase of 255% YTD. (Statistic from Oct. NCC Crime and Drugs Partnership).

### **3. Conclusion:**

Based on the findings from the Ward Profiles and the agreed priorities from the Area Partnership, subgroups should be developed to find solutions. The implementation of Community Hubs in time, within the wards will benefit the community by providing better-connected services and resources. Different, partners' organisations will work more closely, allowing for innovative ideas and increased flexibility to better adapt and change when the circumstances arise. This new way of working will need a change in mind-set, for some organisations, which will take time, but if all parties are prepared to embrace this and work together, then the benefit for the future of the community is optimistic.

### **4. Recommendations:**

This is a pilot project, a live process that will need to be adaptable, flexible and subject to changes due to resources and Government funding.

The findings and recommendations of the report will be presented to Area Committee for approval. Once the Area Committee agree the 4 key priorities and the Partnership model, the Neighbourhood Development Officers will arrange other partnership meetings. Ward Councillors for each ward and the Area Partnership members will also include other relevant stakeholders when appropriate and the report from the MBA team will be shared (Appendix 3). The Area Partnership will develop the Area Actions Plans to deliver on the priorities and agree which partnership organisation/s will manage and deliver the bespoke Community hub model in the area to make sure it happens.

## Appendix 1

# The Indices of Deprivation, 2019

## Compendium of results for Castle, Hyson Green & Arboretum, and Radford Area Committee

October 2019

Produced by: The Policy and Research Team  
Development Department Nottingham City Council

### Background

The Ministry of Housing, Communities and Local Government (MHCLG) published the new Indices of Deprivation 2019 on 26th September 2019.

### What are the Indices of Deprivation?

The Indices of Deprivation measure relative levels of deprivation between small areas in England. They are an important resource to aid policy development and area working. They can be used to prioritise areas most in need of services; they can help to determine the most appropriate services for a given area; they can help to compare the characteristics of one area with another; and they can be used to support funding bids.

The Indices of Deprivation measure a broad concept of deprivation, made up of several distinct dimensions, rather than just financial deprivation. The dimensions (domains) combine to give an overall 'Index of Multiple Deprivation'.

This report summarises the results for Castle, Hyson Green & Arboretum, and Radford Area Committee. A compendium of all of the results for Nottingham City is also available.

### Methodology

The methodology used for the 2019 Indices is very similar to that used for previous Indices. A range of statistical indicators have been collected and grouped under **seven domains**.

There have been a few minor changes to some indicators used since 2015.

**The overall score, the Index of Multiple Deprivation** (or IMD), is calculated from the domain results. Some domains carry more weight in the overall score than others. The table below shows the domains and the weights assigned to them to produce the IMD. The weights have remained the same since the 2004 Indices.

**Table 1: Domain and Weights for the IMD 2015**

<b>Domain</b>	<b>Domain weight</b>
Income deprivation	22.5%
Employment deprivation	22.5%
Health deprivation and disability	13.5%
Education, skills and training deprivation	13.5%
Barriers to housing and services	9.3%
Crime	9.3%
Living environment deprivation	9.3%

In addition, the two supplementary age-specific Indices (Income Deprivation Affecting Children and Income Deprivation Affecting Older People) have again been published.

Most of the indicators relate to 2015 or later and the majority of denominators are taken from the 2015 mid-year estimates.

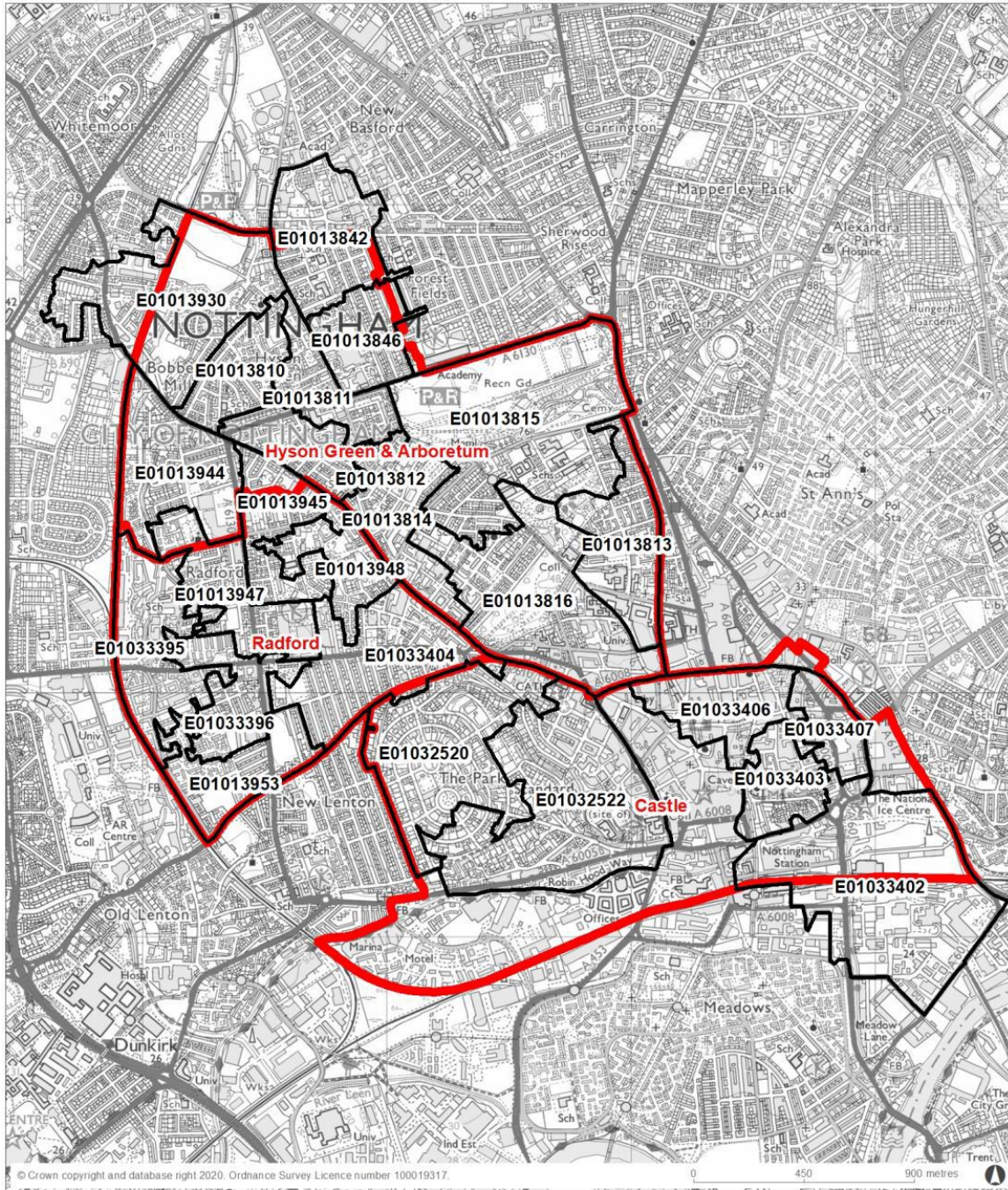
The units for analysis are **Lower Super Output Areas** (LSOAs). There are 182 in the City (up from 176 following the 2011 Census), and the majority have a population of between 1,300 and 1,700. Each of the 32,844 LSOAs in England has been assigned a score and rank for the IMD, the seven domains and the two supplementary Indices.



All LSOAs have a nine-character reference number, but have not been given official names. In order that these may be identified a reference map for Castle, Hyson Green & Arboretum, and Radford Area is below. Where LSOAs are referred to in the body of the report, an approximate description of the location has been included. This description is for guidance only.

Since ward boundaries were redrawn in May 2019, some LSOAs extend outside of the Area Committee boundary, while other LSOAs actually fall more predominantly in other Area Committee areas causing 'gaps' on the map.



# Lower Super Output Area Reference Map



Key  Lower Super Output Areas  
 Ward Boundaries



## THE INDEX OF MULTIPLE DEPRIVATION

The map on the next page shows how the Area's SOAs rank out of the 32,844 in England. The darkest shaded areas are those that rank amongst the 10% most deprived in the country. In the past, this has proved a common method of determining an area's eligibility for government grants and additional funding. Those in the next category (10-20%) are also eligible in many cases.

The 2019 Index of Multiple Deprivation (IMD) results are also summarised below, in Tables 2 and 3. Information from 2015, 2010 and 2007 is also given to show how areas have changed over time relative to other areas. Note, changes in rank do not show whether areas have become more or less deprived in real terms.

**Table 2: The Extent of Extreme Multiple Deprivation**

	2019	2015	2010	2007
Area LSOAs in worst 10% nationally	6	8	4	4
Area LSOAs in worst 20% nationally	12	12	11	11

\* Note that some LSOAs in the Area changed following the 2011 Census meaning that 2007 and 2010 IMD results are not available for all *current* LSOAs.

**Table 3: SOAs Most Affected by Multiple Deprivation**

Area Rank 2019	Ref	Ward	City Rank 2019	National Rank 2019	National Rank 2015
1	E01013948	Radford	3	207	203
2	E01013812	Hyson Green & Arboretum	11	1042	876
3	E01013811	Hyson Green & Arboretum	23	1688	564
4	E01013810	Hyson Green & Arboretum	26	1767	1830
5	E01013947	Radford	43	2594	3388

Source for Tables 2-3: Ministry for Housing, Communities and Local Government, 2019

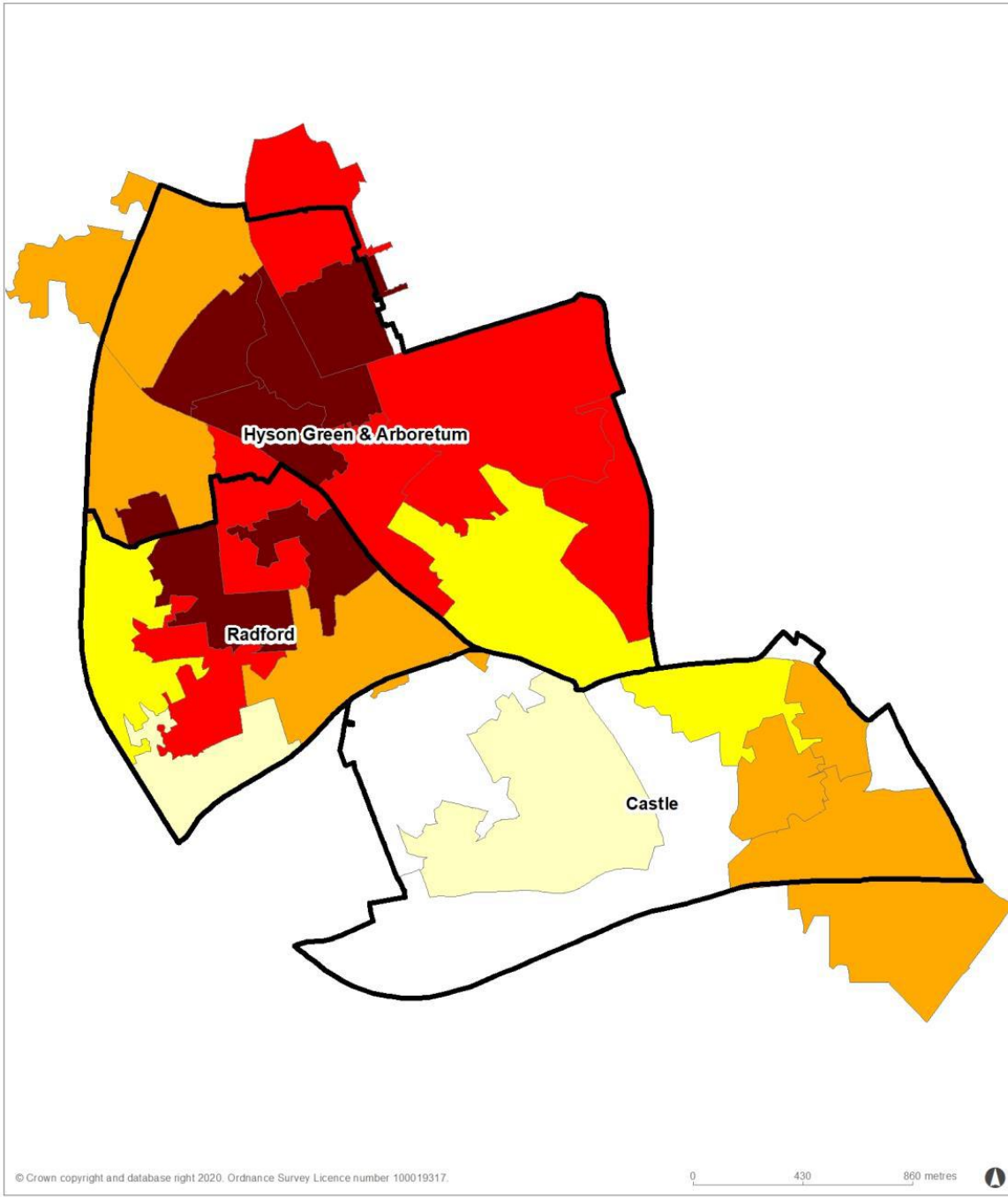
The Area

contains the 3<sup>rd</sup> most deprived LSOA in the City for Multiple Deprivation – 3948 covering Radford Flats – which ranks as 207<sup>th</sup> most deprived area nationally.

Four LSOAs rank as less deprived than average (3395, 2522, 3953 and 2520 – covering the Park and Castle areas, and Faraday Road / Midland Way).










# Indices of Deprivation 2019: Index of Multiple Deprivation



**Key**

**National Rank of Lower Super Output Areas**

 Most Deprived 10%	 40-60%	 Ward Boundary
 10-20%	 60-80%	
 20-40%	 80-100%	



## DOMAIN RESULTS

### Income Deprivation

Results from the Income Deprivation domain are shown on the following map, and summarised below in Tables 4 and 5.

**Table 4: The Extent of Extreme Income Deprivation**

	<b>2019</b>	<b>2015</b>	<b>2010</b>	<b>2007</b>
Area LSOAs in worst 10% nationally	6	4	2	5
Area LSOAs in worst 20% nationally	9	9	8	8

**Table 5: SOAs Most Affected by Income Deprivation**

<b>Area Rank 2019</b>	<b>Ref</b>	<b>Ward</b>	<b>City Rank 2019</b>	<b>National Rank 2019</b>	<b>National Rank 2015</b>
1	E01013948	Radford	2	100	268
2	E01013812	Hyson Green & Arboretum	12	1017	1151
3	E01013810	Hyson Green & Arboretum	34	1965	2515
4	E01013811	Hyson Green & Arboretum	37	2073	1845
5	E01013842	Hyson Green & Arboretum	49	2738	3356

Source for Tables 4-5: Ministry for Housing, Communities and Local Government, 2019

## Appendix 2

### Castle, Hyson Green & Arboretum and Radford Area Ward Profile and Needs Analysis

October 2020

#### Introduction:

Following the collaborative work we conducted during the COVID 19 lockdown over the last few months, we Neighbourhood Management would like to strengthen the service we delivered, by us all coming together to develop a city recovery response partnership hub. This will allow us to come together as one body to develop and deliver joint services for this wonderful and diverse community we serve.

We plan to establish an Area Partnership which will work to address priorities in the area as a result of the partnership response to Covid 19. Please see draft terms of reference. You are invited to attend the first Area Partnership meeting on 10<sup>th</sup> November, at 11am. The meeting will be on line with joining instructions forwarded nearer the time.

**Please could you complete the following questionnaire and return it to us before 30<sup>th</sup> October, so we can identify the top 4 issues of concern from the list below for your organisation and the people you work with.**

- During the collaborative Covid Response, eight key issues have been highlighted across the city. Please rank them in order of priority to your service users – 1 being the highest, 8 being the lowest. The Area Partnership will then focus on the top 4 priorities to make improvements.

Food poverty: 2

Employment: 5

Benefits/Welfare rights: 4

Housing: 6

Digital inclusion: 7

Mental Health: 3

Isolation/Loneliness: 1

Volunteering: 8

- Are there any other issues that have been highlighted during the delivery of your work in the last 6 months?

- Please tell us about who your service users are e.g., age, gender, ethnicity, employment/benefit status etc. (So we can see who has been accessing services and identify any gaps):
- What are the gaps/barriers in how the area/city responds to Covid19?
- What has gone well and been positive during the Covid -19 response?
- What your organisation is currently focussing on and what services are you delivering, please include details e.g., times and days etc.

Thank you for taking the time to complete this form. Please return it to:  
[linda.wright@nottinghamcity.gov.uk](mailto:linda.wright@nottinghamcity.gov.uk) or [gursharan.nijran@nottinghamcity.gov.uk](mailto:gursharan.nijran@nottinghamcity.gov.uk)

# Appendix 4

## Better Debt Advice



Agenda for Change  
Most in need

Measure and baseline

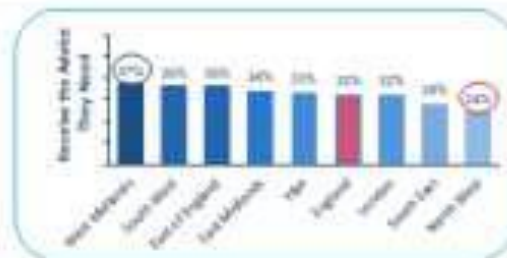
The National Goals

**Better Debt Advice**  
People who need debt advice

**32% = 1.7m**  
have accessed the debt advice they need

**National Goal**  
**2m more**  
people accessing debt advice in  
**2030**

England	
Percentage	32% have accessed the debt advice they need
Number	1.5 million adults



Money and Pensions Service

England (England)

These are the best case assumptions for need to meet 14

## Debt Advice – All Regions



**Table 1: Those Who Need Debt Advice**

	In Percentage	Estimated population	Margin of Error (%)
London	15%	0.7 million	±1.2
West Midlands	17%	0.5 million	±2.2
North West	12%	0.6 million	±1.9
England	10%	4.1 million	±0.7
Yorkshire and Hummer	10%	0.4 million	±1.1
East Midlands	10%	0.4 million	±2.2
South West	9%	0.5 million	±2.0
East of England	8%	0.3 million	±2.0
North East	8%	0.2 million	±2.8
South East	8%	0.7 million	±1.3

**Table 2: Those Who Accessed The Debt Advice They Need**

	In Percentage	Estimated population	Margin of Error (%)
North East	n/a	n/a	n/a
West Midlands	17%	0.3 million	±1.0
South West	16%	0.2 million	±1.4
East of England	16%	0.3 million	±2.8
East Midlands	14%	0.1 million	±1.2
Yorkshire and Hummer	10%	0.1 million	±0.8
England	10%	1.5 million	±1.5
London	10%	0.2 million	±1.3
South East	9%	0.3 million	±1.5
North West	9%	0.1 million	±1.0

<sup>1</sup> Population figures have been rounded to the nearest 0.1 million. The total of all regions may not necessarily equal the total England population shown in the table.  
<sup>2</sup> Due to small base sizes in regional level, these percentages have a margin of error of plus or minus 10% or percentage points at the 95% confidence level as stated in the final column of each table. For the purposes of these tables, the 95% confidence intervals were calculated with an adjustment to take account of design effects.  
 Money and Pensions Service | England (England) | 14

## Future Focus



**Agenda for Change  
Most in need**

**Future Focus**  
All adults

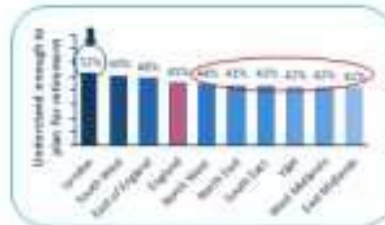
**Measures and  
Timeline**

**45% = 23.6m**  
say they understand  
enough to plan for  
later life

**The National  
Goals**

**National Goal**  
5m more  
people understanding  
enough to plan for  
and in later life by  
2030

England	
Percentage	45% say they understand enough to plan for later life
Number	20 million adults



Money and Pensions Service

England Webinar

18

## Future Focus – All Regions



Those Who Say They Understand Enough to Plan for Later Life among All Adults by Region			
(Highest to lowest)	In percentage	Estimated population	Margin of Error (%)
London	52%	3.8 million	±5.9
South West	50%	2.3 million	±6.4
East of England	49%	2.3 million	±6.3
England	45%	20.0 million	±2.3
North West	48%	2.1 million	±7.3
North East	47%	0.9 million	±11.8
South East	47%	3 million	±6.6
Yorkshire and Humbers	42%	1.8 million	±8.1
West Midlands	42%	1.8 million	±8.8
East Midlands	41%	1.8 million	±8.8

- Regions in bold differ significantly from the England average
- Postal codes that do not start with one of the relevant Region codes. These figures have a margin of error of plus or minus 1.9 to 11.8 percentage points at the 95% confidence level.

\*\* Population figures have been rounded to the nearest 0.1 million on the basis of all regions except London (as all the total England population is shown) so for this sample 1.8 million is plus or minus a percentage point at the 95% confidence level. Hence that 1.8 million is rounded down to 1.7 million. 100 times the rounded figure for each of the relevant percentage points of the total population value to 17 thousand. For the purpose of this table, the 95% confidence intervals were calculated with an adjustment to take account of design effects.

Money and Pensions Service

England Webinar

19

## The impact of COVID



According to the ONS using data from 23 July 2019

**The Full impacts of CV-19 are yet to come**

# The impact of COVID



## Data sources

ONS, Coronavirus and the social impacts on Great Britain, 7th May 2020  
ONS, Personal and economic well-being in Great Britain, 4th May 2020  
BVA BDRC, Tracking Consumer Sentiment on the Impact of COVID-19, 24th April 2020  
Standard Life Foundation and YouGov, Financial Wellbeing Tracker, 30th April 2020  
ONS, Personal and economic well-being in Great Britain: May 2020, 4th May 2020  
Ipsos MORI and KCL, Life under lockdown, 22nd April 2020  
ONS, Furloughing of workers across UK businesses: 23 March 2020 to 5 April 2020, 23rd April 2020  
Ipsos MORI, Britain's view of COVID-19 as 'high threat' to their business jumps 19 points in a week, 26th March 2020  
University of Oxford; University of Cambridge; University of Zurich, Research paper: Inequality in the Impact of the Coronavirus Shock  
New Survey Evidence for the UK, 1st April 2020  
Resolution Foundation, Spotlight - The economic effects of coronavirus, 17 April 2020  
Bank of England, Monetary Policy Report May 2020, 7 May 2020  
Citizens Advice/Opinium, Millions face financial cliff edge when protections end, 1st May 2020  
Building Societies Association, Lenders grant 1.6 million payment holidays to mortgage holders, 28th April 2020

## The impact of COVID – A snapshot in time



Concern over financial wellbeing and personal finances is high and those impacted financially also have lower general wellbeing.

Those impacted financially are struggling with redundancies, reduced working hours and pay, being furloughed, and concerns over job security

About a fifth of adults are struggling to pay the bills (including essential ones). Larger proportions are worried about what might happen.

A lot of people are worried about what will happen to their finances in the longer-term and this is impacting big spending decisions.



## Impacts on UK Strategy Agendas for Change and themes



### **Credit Counts: Impacts on credit use**

Some households are using overdrafts, spending more on credit cards, and taking out loans

The number of people borrowing money or using credit is slowly declining, as is the number of people struggling to pay their bills (e.g. food and energy).

While some are struggling to make credit card repayments and missing payments on household bills, there is a segment of the population (11%/ 3.1 million households) that this is more likely to apply to.

## Impacts on UK Strategy Agendas for Change and themes



### **Credit Counts: Impacts on credit use**

Few have reached out to creditors to reach an agreement, but the majority that did were successful.

Some households are using overdrafts, spending more on credit cards, and taking out loans x Ipsos MORI polling<sup>36</sup> (17th-20th April) showed as a result of coronavirus:

- 16% had accessed and 21% are considering accessing money from savings;
- 12% had used overdraft and 11% were considering doing this;
- 11% had spent more money than usual on a credit card, and nine per cent were considering it;



# Impacts on UK Strategy Agendas for Change and themes



## **Better Debt Advice: Impacts on debt**

After a fall in demand in the first two months of the crisis, the Money Advice Trust has reported that demand for advice is beginning to rise again.

Demand remained broadly consistent throughout April and May, but they have seen an increase in calls and webchats since the beginning of June

## **Who's Who in Castle, Hyson Green & Arboretum and Radford Wards**

### **Neighbourhood Development Officers**

Gursharan Nijran NDO for Castle & Radford

Tel. 07949 061 016, email [gurahran.nijran@nottinghamcity.gov.uk](mailto:gurahran.nijran@nottinghamcity.gov.uk)

Linda Wright NDO Hyson Green & Arboretum

Tel. 07940 783 048, email [linda.wright@nottinghamcity.gov.uk](mailto:linda.wright@nottinghamcity.gov.uk)

### **Community Protection**

#### **Castle and Radford**

Tom Lynk - Senior Community Protection Officer

Tel. 0781 0500 748

Email. [tom.lynk@nottinghamcitycouncil.gov.uk](mailto:tom.lynk@nottinghamcitycouncil.gov.uk)

#### **Hyson Green & Arboretum**

Rupinder Knooner - Senior Community Protection Officer

Email. [Rupinder.knooner@nottinghamcity.gov.uk](mailto:Rupinder.knooner@nottinghamcity.gov.uk)

Police Inspector Amy English

[amy.english3676@nottinghamshire.pnn.police.uk](mailto:amy.english3676@nottinghamshire.pnn.police.uk)

Radford Police Station, Radford Road, Hyson Green, NG7 5GX

**CASTLE, HYSON GREEN & ARBORETUM AND RADFORD AREA COMMITTEE**  
**16 December 2020**

<b>Title of paper:</b>	Nottingham City Homes Update	
<b>Director:</b>	Nick Murphy, Chief Executive of Nottingham City Homes	<b>Wards affected:</b> Castle Hyson Green & Arboretum Radford
<b>Report author:</b>	Katie Sharp, Area Housing Manager, Nottingham City Homes Katie.Sharp@nottinghamcityhomes.org.uk	
<b>Other colleagues who have provided input:</b>	Alix Dale Operational Manager – Asset Management Dawn Meldrum - Decent Neighbourhood Manager Afzaal Nawaz - Tenant and Community Involvement Manager	
<b>Relevant Council Plan Key Theme:</b>		
Nottingham People		<input type="checkbox"/>
Living in Nottingham		X
Growing Nottingham		<input type="checkbox"/>
Respect for Nottingham		<input type="checkbox"/>
Serving Nottingham Better		<input type="checkbox"/>
<b>Summary of issues (including benefits to customer's/service users):</b>		
<p>The report provides updates on key issues and themes which link back to local priorities and the strategic themes for Nottingham City Homes. The reports provide summary updates on the following key themes:</p> <ul style="list-style-type: none"> <li>• Capital Programme and major work;</li> <li>• area regeneration and environmental issues;</li> <li>• key messages from the Tenant and Leasehold Congress;</li> <li>• Tenant and Residents Associations updates;</li> <li>• area performance;</li> <li>• good news stories and positive publicity.</li> </ul>		
<b>Recommendation:</b>		
1	To note and comment on the update and performance information in appendices 1 and 2.	

1. **REASONS FOR RECOMMENDATIONS**

- 1.1 The Nottingham City Homes Update provides a descriptive and statistical picture of what is happening at an area level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.

- 1.2 The update also monitors progress in the wards and acts as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

## **2 BACKGROUND**

- 2.1 Nottingham City Homes previously reported on performance at local Area Panels that sat below the respective Area Committees. These panels were attended by local residents, local Councillors and partner agencies.
- 2.2 Nottingham City Homes has a goal to 'create homes and places where people want to live' and to give tenants and leaseholders an input in shaping what happens in their area. The Nottingham City Homes Update and Performance Report is one of a number of initiatives that increases the transparency and accountability of the Company's performance.
- 2.3 Following the decision for Nottingham City Homes reps to attend Area Committee, it was decided to provide the Nottingham City Homes Update Report to Area Committee. Appendices 1 and 2 provide the latest performance position for the committee to note and comment on.

## **3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS**

None.

## **4 FINANCIAL IMPLICATIONS**

Budgets are allocated on a yearly basis for each ward and there is an obligation on Nottingham City Homes to ensure that funds are allocated to projects within these budget requirements.

## **5 RISK MANAGEMENT ISSUES**

None.

## **6 EQUALITY IMPACT ASSESSMENT**

Not needed (report does not contain proposals or financial decisions).

## **7 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION**

None.

## **8 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT**

None.

# NCH update report



Presented by: Katie Sharp

	Item	Executive Summary / Key Points
1	Capital Programme & major works	<p><b>Maintaining Decency (citywide)</b> Kitchens and bathrooms – 101 are now complete. Works continue in line with Covid protocol but there have been some refusals. 45 roofs have been completed with 230 properties receiving new windows and 443 new doors.</p> <p><b>Building safety &amp; Compliance</b> Weekly checks are taking place in high-rise blocks including fire alarm testing and the updating of logbooks. Emergency lighting checks are now being introduced.</p> <p><b>Damp and mould</b> Numbers continue to reduce. A telephone triage service has been introduced with surveyors making a diagnosis; this has reduced physical attendance by 70-80%. A trial of a damp and mould kit is being introduced - the kit will be sent to customers where the mould is not too bad. The volume of damp and mould complaints has reduced.</p>
2	Area Regeneration and Environmental Issues	<p><b>Arboretum ARC Project</b> 105 and 109 Forest Road West – Letting of these properties has started with the first resident moving in during November.</p> <p><b>Environmental improvements</b> We are working with our colleagues at Nottingham City Council for additional enhancement works at the Vincent Gardens environmental improvement. We continue to work alongside our colleagues in Tenancy and Estate Management to identify other suitable sites for environmental improvements across the ward.</p>
3	Key messages from the Tenant and Leasehold Congress	<p><b>Green Flag Success in our neighbourhoods</b> The 2020 Green Flag Award winners have just been announced and we're delighted that four new sites that are on HRA/NCH land have achieved the Green Flag Community Award. They are:</p> <ul style="list-style-type: none"> <li>• Victoria Centre Roof Garden – possibly the highest altitude garden to be awarded in the country!</li> <li>• Hazelhurst Gardens (ILS) – Bulwell</li> <li>• Transition Sherwood Garden – Sherwood</li> <li>• Farndon Green (NCH has supported Wollaton TRA to achieve this award)</li> </ul>

		<p><b>Tenant Academy</b>                  Despite the challenges of Covid-19 we're still committed to providing free, training to NCH residents and members of community groups, who support NCH neighbourhoods, through the Tenant Academy.</p> <p>So whether you want to learn new skills to help your career opportunities and develop your local community, discover a new hobby or improve your digital skills there's plenty on offer. Don't forget to check out our dedicated webpage with additional videos and resources:  <a href="https://nottinghamcityhomes.org.uk/section/get-involved/your-skills/">https://nottinghamcityhomes.org.uk/section/get-involved/your-skills/</a></p> <p>Here's what's coming up:</p> <ul style="list-style-type: none"> <li>• <b>Virtual: Introduction to Taking Minutes</b>                      Tues 02 February 2021, 11am – 12pm</li> <li>• <b>Virtual: Being a Trustee: what does it mean?</b>                      Weds 17 February, 10.30am to 12.30pm</li> </ul> <p>This two-hour session covers the basic information for all trustees, whether new to the role or long-established.</p> <ul style="list-style-type: none"> <li>• <b>Clicksilver Connections</b>                      For anyone who needs a hand with technology and feeling isolated from connected with others online. You'll be matched up with a mentor who'll support you on a one to one basis over a 4 week. Access to a smart phone, laptop or PC required.</li> </ul> <p><b>To book:</b> email <a href="mailto:involved@nottinghamcityhomes.org.uk">involved@nottinghamcityhomes.org.uk</a></p>
4	Local involvement	<p><b>NCH Garden Competition 2020</b>                  One of our residents at Carter Gate came third in the category for 'Best small garden'. Due to the current restrictions, the usual celebration was replaced this year with finalists having a cream tea delivered to their home during October. Well done!</p>
5	Good news stories & positive publicity	<p>Since the national lockdown started in March, Housing Patch Managers have been focusing on contacting all of our customers who have been identified as being vulnerable. We have been contacting vulnerable customers by telephone, carrying out welfare visits and making referrals and signposting those who are in need of additional support or help during these challenging times. This included collaborative work with partners at NCC, Police and support providers.</p>

	<p><b>The Daisy Project</b> A national initiative that works at local level to support both male and female survivors of domestic abuse, whether they are still in the relationship or not.</p> <p>Here at NCH, we're absolutely committed to supporting all survivors of this type of abuse and we know during the lockdowns there has been an increase in domestic abuse, so we have allocated additional resources to help provide additional support to survivors. For further details on the Daisy Project at NCH please contact Ellie Ashworth, ASB and Mediation Manager, on 07825 726329 or by email Eleanor.Ashworth@nottinghamcityhomes.org.uk</p> <p><i>If someone is immediate danger or risk of harm, please call 999</i></p> <p><b>Carter Gate Improvements</b> HPM Pete Toyne continues to work with partners to progress the improvements at Carter Gate. The planting programme has now been completed and the external painting programme is now underway. Focus is also being put on ensuring the residents are appropriately maintaining their gardens at the scheme.</p>
--	---

This page is intentionally left blank



# Area Committee Report – Castle, Hyson Green & Arboretum and Radford



Housing Register	Band Homeless	Band 2	Band 3	Band 4	Band 5	Housing and Health Applicants	Pending-Awaiting Banding Decision	Victoria Centre Applicants	Homelink Plus
8919	503	1165	1976	2939	1451	88	161	310	326
	Single	Couple	Family with 1 Child	Family with 2 Children	Family with 3 Children	Family with 4 Children	Family with over 4 Children	Homelink Plus	Unclassified
	4561	858	1325	788	547	235	170	326	109

Page 41

Ward	Stock Size	Housing Income Management 2020/21		Year	Lettings and Relocation Support		New Tenancy Sustainment	Repairs and Maintenance	
		Accounts in credit	Accounts in Over 3 Months of Arrears		Lettable Voids	Average Relet Time	% of Successful New Tenancies	Number of Works Appointments	% of Appointments Made and Kept
				Target - 2020/21		25.00	96.50%		99.00%
Castle	91	73.03%	5.62%	2020/21	1	27.75	75.00%	104	99.04%
				2019/20	1	0.00	100.00%	336	98.51%
Hyson Green & Arboretum	653	61.72%	4.10%	2020/21	21	56.18	100.00%	649	98.00%
				2019/20	6	31.44	100.00%	1721	98.84%
Radford	1092	64.28%	3.28%	2020/21	15	33.85	98.51%	891	98.77%
				2019/20	6	18.58	96.39%	2495	99.28%

Housing Income Management commentary: The arrears are up on last month and above this point last year, although as last year was a 53 week year the comparison is not entirely accurate. We are still maintaining a 100% collection rate, although this is affected by the two rent free weeks at the beginning of April and so will continue to reduce. We have now started some enforcement action, and this has brought some positive results with some lump sum payments being made. We have had notification of our first Court date, which is in mid-November. It is hoped that the ability to use enforcement as a tool will reflect in a slowing down in the increase in the debt.

Lettings and Relocation Support commentary: We have seen an increase in voids and average relet time compared to last year due to the impact of Covid-19. In part this has been due to the number of people willing to move in this uncertain period, and in particular older people, which has impacted on letting our Independent Living homes. There has also been an impact on carrying out work in empty homes as we need to ensure social distancing guidelines are followed. The number of applicants has remained stable as we continue to work to prioritise housing the homeless and most vulnerable.

Repairs and Maintenance commentary: Responsive Repairs have been working to clear the backlog created over the first covid-19 lockdown period. We worked to a 10-week recovery program, utilising a more planned, street-by-street approach to complete the deferred repairs.

Progress fluctuated, depending on access rates, but with proactive tenant communication (either via text or phone call) we have cleared the backlog in Repairs. This program and the reduction in resource due to self-isolating in the second wave has generated longer waiting times for some Repairs.

#### New Tenancy Sustainment



Commentary:

#### Customer Insight

Complaints - 2020/21

Complaint Category	Castle	Hyson Green & Arboretum	Radford
Tenancy and Estate Management	0	0	2
Responsive Repairs	0	6	4
Minor Works	0	1	1
Mechanical and Electrical	0	5	4
Estate Caretaking	0	0	1
Customer Service Centre	0	1	0
CR&M Business Services	0	1	1
Capital works	0	1	3
Asset Management	0	1	1

Complaints and members casework continue to remain steady, satisfaction levels remain relatively high across all areas of the business from recent quarterly STAR surveys. Responsible Tenant Reward process is in hand and letters will start to be delivered to tenants advising them of whether they have been successful. We will look at processing requests for refunds into accounts as quickly as possible but no guarantee that these will all be paid in time for Christmas due to restrictions with pandemic.

#### Anti-Social Behaviour

Noise nuisance continues to be the most reported case type

Anti-Social Behaviour Case Type	= Castle		= Hyson Green & Arboretum		= Radford	
	2019/20	2020/21	2019/20	2020/21	2019/20	2020/21
Criminal Behaviour / Crime			1		1	3
Domestic Abuse	1		3	3	2	5
Drugs / Substance Misuse / Drug Dealing			2	1	1	
Garden Nuisance	3		2	1	4	3
Hate-Related Incidents			2		2	1
Litter / Rubbish / Fly-Tipping			1		1	1
Misuse of Communal Area or Loitering				1		4
Noise	2	1	4	8	12	16
Pets and Animal Nuisance					2	
Physical Violence			1			2
Prostitution / Sexual Acts / Kerb Crawling	1					
Vandalism and Damage to Property			1		3	2
Verbal / Harassment / Intimidation / Threatening			3		3	3
<b>Grand Total</b>	<b>7</b>	<b>1</b>	<b>20</b>	<b>14</b>	<b>31</b>	<b>40</b>

across the wards accounting for 45% of new ASB cases reported between April-October 2020. Citywide there has been a 55% increase in noise nuisance cases when compared to the same period (Apr-Oct 2019) last year. We have seen a significant rise in noise nuisance cases due to covid-19.

This increase is due to the first lockdown and people remaining at home more than they usually would for a variety of reasons including working at home limiting how much they go out even once the restrictions were eased. Increased awareness of the Noise App amongst residents continues to show a willingness to report and log noise issues which NCH can track, monitor and take action on.

The second highest case type across the wards is domestic abuse. Citywide we have seen an increase in domestic abuse casework since the start of the pandemic. We have set up a domestic abuse project which is making sure that we are providing an enhanced level of support for survivors of domestic abuse.

This page is intentionally left blank



Castle, Hyson Green & Arboretum and Radford Area Committee: 16 December 2020

# City Central

---

## December 2020 update

**Amy English, INSP3676**  
**Neighborhood Policing Inspector**

December 2020 policing update containing up to date crime stats, recent activity and good news.

This data will be presented by Police Sergeant Bruce Clarke due to Inspector Amy English's extended period of leave during December.

Data accurate on 03/12/2020

What dates would you like to compare? <small>Choose the comparison periods from the drop down menu below</small>					Current Period		Previous Period	
Year to date (compared with same period last year)					Start Date	End Date	Start Date	End Date
					01 Apr 20	02 Dec 20	01 Apr 19	02 Dec 19
Offence Type	Recorded Crime/Non-crime/ASB				Positive Outcomes			
	Current	Previous	Change	% Change	Current	Previous	Current %	Previous %
<b>All Crime</b>	5,428	6,479	-1,051	-16.2%	812	921	15.0%	14.2%
Victim-Based Crime	4,349	5,364	-1,015	-18.9%	458	541	10.5%	10.1%
Violence against the Person	1,763	1,724	+39	+2.3%	186	244	10.6%	14.2%
Homicide	0	0	0	-	0	1	-	-
Death or Serious Injury - Unlawful Driving	3	1	+2	+200.0%	4	1	133.3%	100.0%
Violence with injury	597	615	-18	-2.9%	75	118	12.6%	19.2%
Violence without injury	675	667	+8	+1.2%	87	95	12.9%	14.2%
Stalking and Harassment	488	441	+47	+10.7%	20	29	4.1%	6.6%
Sexual Offences	166	204	-38	-18.6%	27	27	16.3%	13.2%
Rape	82	79	+3	+3.8%	7	3	8.5%	3.8%
Other Sexual Offences	84	125	-41	-32.8%	20	24	23.8%	19.2%
Robbery	86	111	-25	-22.5%	17	11	19.8%	9.9%
Robbery of Business Property	3	7	-4	-57.1%	1	3	33.3%	42.9%
Robbery of Personal Property	83	104	-21	-20.2%	16	8	19.3%	7.7%
Burglary	365	578	-213	-36.9%	53	29	14.5%	5.0%
Burglary - Residential <input type="button" value="+ Show Breakdown"/>	289	443	-154	-34.8%	39	20	13.5%	4.5%
Burglary - Business and Community	76	135	-59	-43.7%	14	9	18.4%	6.7%
Theft	1,100	1,539	-439	-28.5%	106	158	9.6%	10.3%
Theft from the Person	101	142	-41	-28.9%	2	4	2.0%	2.8%
Bicycle Theft	197	315	-118	-37.5%	10	14	5.1%	4.4%
Shoplifting	340	397	-57	-14.4%	75	120	22.1%	30.2%
Other Theft	462	685	-223	-32.6%	19	20	4.1%	2.9%
Vehicle Offences	269	613	-344	-56.1%	11	23	4.1%	3.8%
Theft from a Motor Vehicle	169	389	-220	-56.6%	6	7	3.6%	1.8%
Theft of a Motor Vehicle	69	156	-87	-55.8%	5	14	7.2%	9.0%
Interfering with a Motor Vehicle	31	68	-37	-54.4%	0	2	0.0%	2.9%
Arson and Criminal Damage	600	595	+5	+0.8%	58	49	9.7%	8.2%
Arson	30	29	+1	+3.4%	2	1	6.7%	3.4%
Criminal Damage	570	566	+4	+0.7%	56	48	9.8%	8.5%
<b>Other Crimes Against Society</b>	1,079	1,115	-36	-3.2%	354	380	32.8%	34.1%
Drug Offences	294	314	-20	-6.4%	179	209	60.9%	66.6%
Trafficking in Controlled Drugs	64	61	+3	+4.9%	35	24	54.7%	39.3%
Possession of Drugs	230	253	-23	-9.1%	144	185	62.6%	73.1%
Possession of Weapons	71	84	-13	-15.5%	36	42	50.7%	50.0%
Public Order Offences	491	516	-25	-4.8%	82	80	16.7%	15.5%
Miscellaneous Crimes Against Society	223	201	+22	+10.9%	57	49	25.6%	24.4%
<b>Domestic Occurrences</b>	940	935	+5	+0.5%	-	-	-	-
Domestic Non-Crime	228	271	-43	-15.9%	-	-	-	-
Domestic Crime <input type="button" value="+ Show Crime"/>	712	664	+48	+7.2%	73	100	10.3%	15.1%
<b>Hate Occurrences</b> <input type="button" value="+ Show Strands"/>	203	196	+7	+3.6%	-	-	-	-
Hate Crime	140	137	+3	+2.2%	14	25	10.0%	18.2%
Hate Non-Crime	63	59	+4	+6.8%	-	-	-	-
<b>ASB Incidents</b>	4,674	2,746	+1,928	+70.2%	-	-	-	-

## Summary of crime figures

- Total crime is down significantly by -16.2% across the area YTD. This is a total reduction of 1,051 recorded crimes.
- Victim based crime is down -18.9% across the area YTD.
- Significant increase of ASB incidents +70.2%. This increase is due to the reporting of Covid breaches as they have been included within the ASB figures. I am happy to report over the last month ASB figures have reduced by 19.4% so we are now seeing a reduction from its peak.
- Burglary has reduced by 36.2%.
- Robbery has reduced by 22.5%.
- Vehicle offences have reduced by 56.1%.
- Increases of crime can be seen from the statistics however the numbers are minimal and no patterns or risks regarding these increases have been identified.

## Activity

- There has been a significant amount of work and resources used to proactively and reactively deal with Covid breaches. This includes a large amount of student parties we have seen across the area. We have issued hundreds of FPNs including five £10,000 fines to individuals that have hosted significant gatherings of over 30 persons.
- Op Reacher was launched in October 2020 which is a force wide operation to bring proactive policing into the Neighbourhoods. This team is made up of 1 Sergeant and 6 PCs. They have executed a number of warrants, engaged with local schools on the area and assisted Neighbourhood officers with tackling areas of concern.
- Neighbourhoods and Op Reacher officers took part in a successful operation on University Park when we saw an increase in pedal cycle thefts. Two repeat offenders were arrested and remanded to prison and four individuals were arrested from a vehicle nearby containing a number of weapons.
- NPI has successfully obtained funds from the Councillors (with many thanks to them) to erect 2 CCTV cameras within Forest Rec to prevent and detect serious and violent crime.
- ASB in and around ASDA within Hyson Green remains a high priority concern for the City Central area. NPI and SCPO have met with area manager of ASDA and long term plan is now in place.
- Op Sceptre (National knife crime week of action) saw 150 school children successfully engaged with in the City Central area. They were delivered an anti-knife crime package. Open spaces were searched for hidden and discarded weapons.

This page is intentionally left blank



Castle, Hyson Green & Arboretum and Radford Area Committee - 16 December 2020

<b>Title of paper:</b>	Area Capital Fund 2020-21	
<b>Director:</b>	Andrew Errington Director of Community Protection	<b>Wards affected:</b> Castle Hyson Green & Arboretum Radford
<b>Report authors and contact details:</b>	Linda Wright, Neighbourhood Development Officer 0115 8838473 <a href="mailto:linda.wright@nottinghamcity.gov.uk">linda.wright@nottinghamcity.gov.uk</a>  Gursharan Singh Nijran, Neighbourhood Development Officer 0115 8833734 <a href="mailto:gursharan.nijran@nottinghamcity.gov.uk">gursharan.nijran@nottinghamcity.gov.uk</a>	
<b>Other colleagues who have provided input:</b>	Nancy Hudson, Projects Officer, Highways Services 0115 8765633 <a href="mailto:nancy.hudson@nottinghamcity.gov.uk">nancy.hudson@nottinghamcity.gov.uk</a>  Iffat Iqbal , Operations Manager, Neighbourhood Management 07985 221347 <a href="mailto:iffat.iqbal@nottinghamcity.gov.uk">iffat.iqbal@nottinghamcity.gov.uk</a>	
<b>Date of consultation with Portfolio Holder</b>	N/A	
<b>Relevant Council Plan Key Theme:</b>		
Nottingham People		X
Living in Nottingham		X
Growing Nottingham		X
Respect for Nottingham		
Serving Nottingham Better		X
<b>Summary of issues (including benefits to citizens/service users):</b> This report provides the Committee with the latest spend proposals under the Area Capital Fund, including highways and footways and Public Realm schemes.		
<b>Recommendations:</b>		
<b>1</b>	<ul style="list-style-type: none"> <li>a) To approve new schemes prioritised by Ward Councillors since the last Area Committee meeting, as detailed in Appendix 1 (shown as non-shaded);</li> <li>b) Note the monies available to Castle, Hyson Green &amp; Arboretum and Radford Wards for 2020/21 as outlined in appendix1;</li> <li>c) Note the end of year 2019-20 scheme allocations in appendix 2.</li> </ul>	

## **1 Reasons for Recommendations**

- 1.1 The Nottingham LTP strategy 2011-2026 maintains a commitment to deliver local transport improvements across Nottingham's neighbourhoods and prioritises small-scale transport improvements of importance to local communities.
- 1.2 As part of the budget process Nottingham City Council approved at the Executive Board meeting on 18 February 2020 an LTP capital allocation of £1.25 million citywide between 2020 -21 was approved. At the same meeting a citywide allocation of General Fund Element (public realm) of £750,000 was agreed. At the subsequent Executive Board meeting on 21 July 2020, as part of the budget update, a top-slice of 20% was made to the General Fund Element (public realm) reducing it to £600,000

## **2 Background (including outcomes of consultation)**

- 2.1 The Area Capital Programme was established to improve the environment of the neighbourhoods and to create a sense of place for residents in order to improve the quality of life of local people. Since its establishment in 2006 to meet the then corporate priority of 'Transforming Neighbourhoods', the Area Capital Fund has included a total programme expenditure portfolio of £40 million. The improvements that have been carried out to date using the programme have included footpath construction and repairs, fences, visual enhancements to public realm, refurbishment of parks and improvements to public buildings.
- 2.2 Resources are allocated from the Nottingham City council general fund, the Local Transport Plan (LTP) and from the Housing Revenue Account. To achieve a joint approach to environmental improvements in neighbourhoods, a greater degree of flexibility has been established to prioritise and deliver improvements so that there is a synergy in local solutions for local issues across neighbourhoods.
- 2.3 The programme of works is a rolling programme. There have been instances where schemes are started, with strong community involvement and interest, only to be altered at a later stage due to changing circumstances such as economic conditions and changes in land values.
- 2.4 The Area Committee, particularly community representatives, are invited to comment specifically on those schemes identified in the proposals column and to consider whether certain schemes can be linked to other programmes of work in order to generate best value and create a greater impact on the local area.

## **3 Other options considered in making recommendations**

- 3.1 None.

## **4 Finance comments (including implications and value for money/VAT)**

- 4.1 Bringing together the various strands, which form part of the Area Capital Programme, enables the City Council to respond efficiently in delivering on public realm improvements as identified by local people.
- 4.2 This report was sent to the Chief Executive and Section 151 Officer for consultation and approval in line with the amendment to delegations for making decisions for new capital expenditure, which came into force on 11 November 2020. Both the Section 151 Officer and the Chief Executive agreed this spend on 08 December 2020.

**5 Legal and Procurement colleague comments (including risk management issues, and legal, Crime and Disorder Act and procurement implications)**

5.1 A risk register has been produced which is regularly monitored.

**6 Strategic Assets & Property colleague comments (for decision relating to all property assets and associated infrastructure) (Area Committee reports only)**

6.1 None.

**7 Equality Impact Assessment (EIA)**

7.1 An EIA is not required because the report does not contain proposals or financial decisions.

**8 List of background papers other than published works or those disclosing confidential or exempt information**

8.1 Highways Framework Agreement

**9 Published documents referred to in compiling this report**

9.1 Executive Board Report, 19 February 2019, Medium Term Financial Plan, Annex 3, Capital Programme.

These details can be found here:

<https://committee.nottinghamcity.gov.uk/documents/b24317/Urgent%20Items%20-%20Medium%20Term%20Financial%20Plan%20-%20Key%20Decision%20and%20Treasury%20Management%20Strategy%20and%20Capita.pdf?T=9> on the following pages:

LTP (unchanged) – Local Transport Plan Programme Overview, Annex 3, Appendix C (p105)  
General Fund (restored to previous allocation of £750,000) – General Fund Capital Programme – excluding Transport Schemes, Annex 3, Section 3, p5 (p85 of total).

## Appendix 1

### Castle Area Capital 2020 - 2021 Programme

#### Castle LTP schemes

Location	Type	Councillor Prioritised / Area Committee Approved	Estimate	Details

Total new LTP schemes £0

**Previously approved LTP schemes £2,750**

Total LTP schemes\* £2,750

#### Castle Public Realm schemes

Location	Type	Councillor Prioritised / Area Committee Approved	Estimate	Details
Park Tunnel	safety	prioritised 16/11/20	£17,500	contribution to scheme eliminating pigeon roosts and associated health hazards in the Park tunnel - lead service: Neighbourhood Management

Total new Public Realm schemes £17,500

**Previously approved Public Realm schemes £0**

Total Public Realm schemes\*\* £17,500

#### Castle Withdrawn schemes

Location	Type	Reason	Amount	Details
<i>No decommitments to date</i>				

Total Decommited\*\*\* £0

2020 - 2021 LTP allocation £46,100

LTP carried forward from 2019 - 2020 £34,800

2020 - 2021 Public Realm allocation £22,100

Public Realm carried forward from 2019 - 2020 £7,800

**Total Available 2020 - 2021 ACF £110,800**

\*Less LTP schemes - £2,750

\*\*Less Public Realm schemes - £17,500

\*\*\*Decommited funds + £0

**Remaining available balance £90,550**

LTP element remaining £78,150

Public Realm element remaining £12,400

**Hyson Green & Arboretum Area Capital 2020 - 2021 Programme**

**Hyson Green & Arboretum LTP schemes**

Location	Type	Councillor Prioritised / Area Committee Approved	Estimate	Details

Total new LTP schemes	£0
<b>Previously approved LTP schemes</b>	<b>£74,008</b>
Total LTP schemes*	£74,008

**Hyson Green & Arboretum Public Realm schemes**

Location	Type	Councillor Prioritised / Area Committee Approved	Estimate	Details

Total new Public Realm schemes	£0
<b>Previously approved Public Realm schemes</b>	<b>£0</b>
Total Public Realm schemes**	£0

**Hyson Green & Arboretum Withdrawn schemes**

Location	Type	Reason	Amount	Details
<i>No decommitments to date</i>				

Total Decommited***	£0
2020 - 2021 LTP allocation	£77,200
LTP carried forward from 2019 - 2020	£35,831
2020 - 2021 Public Realm allocation	£37,100
Public Realm carried forward from 2019 - 2020	£16,235
<b>Total Available 2020 - 2021 ACF</b>	<b>£166,366</b>
*Less LTP schemes	- £74,008
**Less Public Realm schemes	- £0
***Decommited funds	+ £0
<b>Remaining available balance</b>	<b>£92,358</b>
LTP element remaining	£39,023
Public Realm element remaining	£53,335

**Radford Area Capital 2020 - 2021 Programme**

**Radford LTP schemes**

Location	Type	Councillor Prioritised / Area Committee Approved	Estimate	Details

Total new LTP schemes	£0
<b>Previously approved LTP schemes</b>	<b>£27,787</b>
Total LTP schemes*	£27,787

**Radford Public Realm schemes**

Location	Type	Councillor Prioritised / Area Committee Approved	Estimate	Details

Total new Public Realm schemes	£0
<b>Previously approved Public Realm schemes</b>	<b>£0</b>
Total Public Realm schemes**	£0

**Radford Withdrawn schemes**

Location	Type	Reason	Amount	Details
<i>No decommitments to date</i>				

Total Decommited***	£0
2020 - 2021 LTP allocation	£61,500
LTP carried forward from 2019 - 2020	£19,650
2020 - 2021 Public Realm allocation	£29,500
Public Realm carried forward from 2019 - 2020	£10,870
<b>Total Available 2020 - 2021 ACF</b>	<b>£121,520</b>
*Less LTP schemes	- £27,787
**Less Public Realm schemes	- £0
***Decommited funds	+ £0
<b>Remaining available balance</b>	<b>£93,733</b>
LTP element remaining	£53,363
Public Realm element remaining	£40,370

Page 54

## Appendix 2

### Castle Area Capital 2020 - 2021 Programme – Previously approved

#### Castle LTP schemes

Location	Type	Councillor Prioritised / Area Committee Approved	Estimate	Details
Park Road/Lenton Road	road safety	Approved September 2020	£2,000	installation of barrier rails at link footpath to reduce anti social behaviour - lead service: Highway Maintenance
Derby Road	survey	Approved September 2020	£750	speed surveys on identified sections of Derby Road - lead service: Road Safety

Total previous LTP

£2,750

#### Castle Public Realm schemes

Location	Type	Councillor Prioritised / Area Committee Approved	Estimate	Details

Total previous Public Realm

£0

### Hyson Green & Arboretum Area Capital 2020 - 2021 Programme – Previously approved

#### Hyson Green & Arboretum LTP schemes

Location	Type	Councillor Prioritised / Area Committee Approved	Estimate	Details
Gregory Boulevard	carriageway	Approved September 2020	£30,000	removal of red thermoplastic plateau and installation of necessary road safety measures - lead service: Highway Maintenance <i>(NB: subject to satisfactory scheme design and detailed estimate)</i>
Pleasant Row	carriageway	Approved September 2020	£20,000	resurface of carriageway on Pleasant Row - lead service: Highway Maintenance <i>(NB: subject to detailed estimate)</i>
Kingsford Avenue	footpath	Approved September 2020	£24,008	surface dressing of footpath on Kingsford Avenue – lead service: Highways Maintenance

Total previous LTP

£74,008

#### Hyson Green & Arboretum Public Realm schemes

Location	Type	Councillor Prioritised / Area Committee Approved	Estimate	Details

Total previous Public Realm

£0

**Radford Area Capital 2020 - 2021 Programme – Previously approved**

**Radford Area LTP schemes**

<b>Location</b>	<b>Type</b>	<b>Councillor Prioritised / Area Committee Approved</b>	<b>Estimate</b>	<b>Details</b>
Garfield Road area	footpath	Approved September 2020	£27,787	surface dressing of footpaths on Garfield Road, Beresford Street, Warner Street, Wyville Close and Mozart Close – lead service: Highways Maintenance

Total previous LTP

£27,787

**Radford Area Public Realm schemes**

<b>Location</b>	<b>Type</b>	<b>Councillor Prioritised / Area Committee Approved</b>	<b>Estimate</b>	<b>Details</b>

Total previous Public Realm

£0



Castle, Hyson Green & Arboretum and Radford Area Committee - 16 December 2020

<b>Title of paper:</b>	Ward Councillor Budget	
<b>Director:</b>	Andrew Errington Director of Community Protection	<b>Wards affected:</b> Castle Hyson Green & Arboretum Radford
<b>Report authors and contact details:</b>	Linda Wright, Neighbourhood Development Officer 0115 883 8467 <a href="mailto:linda.wright@nottinghamcity.gov.uk">linda.wright@nottinghamcity.gov.uk</a>  Gursharan Singh Nijran, Neighbourhood Development Officer <a href="mailto:gursharan.nijran@nottinghamcity.gov.uk">gursharan.nijran@nottinghamcity.gov.uk</a> Tel: 0115 883 3734	
<b>Other colleagues who have provided input:</b>	Kate Spencer Finance Assistant <a href="mailto:kate.spencer@nottinghamcity.gov.uk">kate.spencer@nottinghamcity.gov.uk</a> Tel 0115 876 2765	
<b>Date of consultation with Portfolio Holder</b>	Not Applicable.	
<b>Relevant Council Plan Key Theme:</b>		
Nottingham People		X
Living in Nottingham		X
Growing Nottingham		X
Respect for Nottingham		X
Serving Nottingham Better		X
<b>Summary of issues (including benefits to citizens/service users):</b> This report advises this Area Committee of the use of delegated authority by the Director of Community Protection for those projects funded by Ward Councillor Budgets.		
<b>Recommendation:</b>		
<b>1</b>	To note the delegated authority actions taken by the Director of Community Protection in respect of projects and schemes within the Castle, Hyson Green & Arboretum and Radford Wards, detailed in appendices A, B and C.	

**1 Reasons for recommendations**

- 1.1 Records detailing Ward Councillors spending decisions and consultation are shown in the attached Appendix. In accordance with the Constitution, the Area Committee is required to note spending decisions taken by Ward Councillors. This report outlines the spending decisions since the last Area Committee during 2019/20

## **2 Background (including outcomes of consultation)**

2.1 This action follows the arrangements established by the Executive Board to allow for spending approvals through individual Ward Councillor budget allocations.

## **3 Other options considered in making recommendations**

3.1 Not to provide the funding outlined in Appendix A but the funding requested will provide additional services or benefit to residents of this area.

## **4 Finance colleague comments (including implications and value for money/VAT)**

4.1 Ward Councillors have an individual allocation for 2020/21 of £3,333 for three Councillor wards and £3,750 for two Councillor wards.

4.2 The full balance has not been allocated. Further projects will be reported to a subsequent committees.

## **5 Legal and Procurement colleague comments (including risk management issues, and legal, Crime and Disorder Act and procurement implications)**

5.1 These arrangements provide transparency and regulation to the spending of individual Ward Councillor allocation.

5.2 The funds allocated by Area Committee are used to address diverse needs from various sections of the community and reduce inequalities.

## **6 Strategic Assets & Property colleague comments (for decision relating to all property assets and associated infrastructure) (Area Committee reports only)**

6.1 None.

## **7 Equality Impact Assessment (EIA)**

7.1 EIA is not needed (report does not contain proposals. Individual Councillors make decisions about their allocations and many groups funded seek to reduce inequalities)

## **8 List of background papers other than published works or those disclosing confidential or exempt information**

8.1 None.

## **9 Published documents referred to in compiling this report**

9.1 None.

**APPENDIX A**

**Hyson Green and Arboretum Ward Budget Allocations 2019/20**

<b>Date approved</b>	<b>Allocated Schemes: Hyson Green &amp; Arboretum Ward</b>	<b>Councillor(s)</b>	<b>Amount (total)</b>
28/09/20	CCTV moves		£900

<b>Schemes to be de-committed: Hyson Green &amp; Arboretum Ward</b>	<b>Councillor(s)</b>	<b>Amount (total)</b>
		0

Balance brought forward 2019/20	£4,451
Allocation 2020/21	£10,000
Total available allocation	£14,451
Total de-committed	£0
<b>Total allocated at 30/09/20</b>	<b>£4,141</b>
<b>Total unallocated at 30/09/20</b>	<b>£10,310</b>

**APPENDIX B**

**Radford Ward Budget Allocations 2020/21**

<b>Date approved</b>	<b>Allocated Schemes: Radford Ward</b>	<b>Councillor(s)</b>	<b>Amount (total)</b>

<b>Schemes to be de-committed: Radford Ward</b>	<b>Councillor(s)</b>	<b>Amount (total)</b>
		0

Balance brought forward 2019/20	£22,717
Allocation 2020/21	£7,500
Total available allocation	£30,217
Total de-committed	0
<b>Total allocated at 30/09/20</b>	<b>£22,717</b>
<b>Total unallocated at 30/09/20</b>	<b>£7,500</b>

## APPENDIX C

### Castle Ward Budget Allocations 2020/21

Date approved	Allocated Schemes: Castle Ward	Councillor(s)	Amount (total)

Schemes to be de-committed: Castle Ward	Councillor(s)	Amount (total)
		0

Balance brought forward 2019/20	£6,100
Allocation 2020/21	£7,500
Total available allocation	£13,600
Total de-committed	0
<b>Total allocated at 30/09/20</b>	<b>£5,850</b>
<b>Total unallocated at 30/09/20</b>	<b>£7,750</b>

This page is intentionally left blank

Castle, Hyson Green & Arboretum and Radford Area Committee - 16 December 2020

<b>Title of paper:</b>	Ward Performance Report	
<b>Director:</b>	Andrew Errington Director of Community Protection	<b>Wards affected:</b> Castle Hyson Green & Arboretum Radford
<b>Report authors and contact details:</b>	Linda Wright, Neighbourhood Development Officer 0115 883 8467 <a href="mailto:linda.wright@nottinghamcity.gov.uk">linda.wright@nottinghamcity.gov.uk</a>  Gursharan Singh Nijran, Neighbourhood Development Officer <a href="mailto:gursharan.nijran@nottinghamcity.gov.uk">gursharan.nijran@nottinghamcity.gov.uk</a> Tel: 0115 883 3734	
<b>Other colleagues who have provided input:</b>	Iffat Iqbal, Operations Manager, Neighbourhood Management 07985 221347 <a href="mailto:iffat.iqbal@nottinghamcity.gov.uk">iffat.iqbal@nottinghamcity.gov.uk</a>	
<b>Date of consultation with Portfolio Holder</b>	Not Applicable.	
<b>Relevant Council Plan Key Theme:</b>		
Nottingham People		X
Living in Nottingham		X
Growing Nottingham		X
Respect for Nottingham		X
Serving Nottingham Better		X
<b>Summary of issues (including benefits to citizens/service users):</b>		
This report focusses on current priorities and issues facing the three wards, Castle, Hyson Green & Arboretum and Radford and gives details of forthcoming events and activities. It also highlights the latest issues now being addressed through regular Neighbourhood Action Team (NAT) meetings.		
<b>Recommendation:</b>		
<b>1</b>	To note the progress on ward priorities and other supporting information, including the issues being addressed by each Neighbourhood Action Team, and upcoming opportunities for citizens to engage (appendices 1,2 and 3).	

**1 Reasons for recommendations**

- 1.1 Each ward has agreed priorities, which link to the City Council's current ambitions contained in the latest City Council Plan 2019-2023. Actions for each priority are developed and led by appropriate service teams and partnerships. These priorities are updated for each Area Committee, taking into account discussions at NAT meetings and various groups and activities involving Councillors, residents and local groups.
- 1.2 The events and activities detailed in the report take into account the work undertaken by Neighbourhood Development Officers (NDO's) with partner organisations within the wards. It shows the range of activity in place across the neighbourhoods to improve social cohesion and tackle priorities at a ward and area level.

## **2 Background (including outcomes of consultation)**

- 2.1 Each ward manages a set of priorities and key issues through regular meetings of the NAT. These meetings are led by NDO's and supported by core partners including: Nottingham City Homes (NCH), Neighbourhood Policing, Community Protection, Early Help, City Services/Waste Management, Fire and Rescue Service, Employment and Skills and Health.
- 2.2 Ward Councillors are also invited to participate in these meetings.
- 2.3 Ward priorities are identified through a range of sources including Citizens, Councillors, Partners and Officers and current issues will be updated for each area committee.
- 2.4 Area Committee Chairs will be invited to review the latest Ward Reports to ensure that the format is accessible for Councillors and community representatives and that there is sufficient consistency across all areas.
- 2.5 The current individual Ward Priorities, Key Issues and Opportunities for Engagement for Castle, Hyson Green & Arboretum and Radford are shown in Appendices 1, 2 and 3 respectively and will be updated for each Area Committee.

## **3 Other options considered in making recommendations**

- 3.1 None.

## **4 Finance comments (including implications and value for money/VAT)**

- 4.1 None.

## **5 Legal and procurement comments (including risk management issues, and legal, Crime and Disorder Act and procurement implications)**

- 5.1 None.

## **6 Strategic Assets & Property colleague comments (for decision relating to all property assets and associated infrastructure) (Area Committee reports only)**

- 6.1 None.

## **7 Equality Impact Assessment (EIA)**

- 7.1 EIA is not required as this is not a new or changing policy, service or function. Appendices 1, 2 and 3 highlight the forthcoming opportunities for citizens to engage in events and activities in their neighbourhoods

## **8 List of background papers other than published works or those disclosing confidential or exempt information**

- 8.1 None.

## **9 Published documents referred to in compiling this report**

- 9.1 None.



## Appendix 1 – Hyson Green & Arboretum Ward – Priorities

### Neighbourhood Nottingham

Priority	Progress since last area committee	Lead
<p>Improve the visual appearance of the Ward.</p> <ul style="list-style-type: none"> <li>• Deep Cleans (Minimum 1 per month)</li> <li>• Reduce fly tipping/litter</li> <li>• Reduce dog fouling</li> <li>• Reduce bins on Street</li> </ul> <p>Attain a 4* rating by NCH tenant inspectors (The rating now includes opportunities for involvement, partnership working alongside the cleanliness of the estate above the city Cleansing score of 86)</p>	<p>July – September Areas Deep Cleaned:</p> <ul style="list-style-type: none"> <li>• Bridlington Park, Gregory Boulevard, Southey Street, Colville Park and Mount Hooton and Hardy Street, have all been deep cleaned this quarter. Unfortunately, City services, capacity is still reduced, to only delivering litter picks of main roads, the removal of fly tips and basic street cleansing. Staff are still supporting waste management to ensure the bins were emptied. (As they are required to maintain social distancing. Plus a number of staff have been off due to Covid 19.) This loss of service provision across the ward has led to an increase of resident complaints, in relation to the overall cleansing of the ward. A number of plans are being developed with all of the key stakeholders to help resolve the issues going forward.</li> <li>• Forest Rec, on-going drug/Alcohol related waste being left on site and ASB. There has been an increase of prostitution due to people having a reduction of salaries or simply losing their jobs.</li> <li>• There has been an increase of rough sleepers across the ward. Some people have been displaced from the city centre. As hotels who were providing accommodation during to the lock down are no longer providing support for</li> </ul>	<p>Street Scenes</p> <p>Neighbourhood Management</p> <p>Nottingham City Homes</p> <p>HMO Team</p> <p>Community Protection</p>

	<p>rough sleepers.</p> <ul style="list-style-type: none"> <li>• Peppers Gardens was re-opened in August. There has been a slight reduction of drug/Alcohol related ASB issues onsite. The Police have put in extra patrols and social distancing laws can be used to disperse people gathering. Enforcement agencies have increased action on site, using a Section 4 Public Order for begging, to remove perpetrators. (Using operation's OP NAVARESE and OP TEAL).</li> <li>• Kirkstead Street – The 1100 bin was removed. This has led to a major reduction of fly tipping at the entrance of the Park.</li> <li>• Caulton Street, Belper Road, Hawsley Road and Bentinck Road continue to be ASB hotspots for fly tipping. Due to overflowing business/residents bins and black bags being fly tipped on street next to the bins. Street Scenes, the CPOs and waste management officers have completed 1 monthly bin audit to ensure residents and businesses know how to dispose of their waste appropriately. In addition, they will continue to check people have the correct number of bins to resolve this issue long term and number bins.</li> <li>• The student areas are still experiencing issues with bins on street and contaminated bins. Especially on Cromwell Street, Portland Road, Addison Street and Alpha Terrace, CPOs were asked to prioritise these streets for enforcement action. This is ongoing, there was a ward walk that took place with the Portfolio holder Cllr Khan.</li> </ul>	
--	---	--

	<ul style="list-style-type: none"><li>• The Arboretum Rec was regularly being strewn with litter and debris from portable barbeques, allegedly left by students once the bins were full. In addition, the Arboretum Bands Programme, increased noise complaints from residents. It has been agreed that local councillors should be made aware of any requests to use this space again for live bands, in order to ensure consultation with local residents and reduce complaints.</li><li>• The student officer is liaising with both of the universities to deliver proactive actions. To ensure a reduction of noise complaints, if there is another lock down. Plus develop a process to deal with any student related, eventualities quickly.</li><li>• Fly tipping, x 0 removed year to date (YTD). No data provided for second quarter.</li><li>• Dog fouling incidents reported YTD- No data provided for second quarter.</li><li>• Graffiti removed x0 year to date (YTD) - No data provided for second quarter.</li><li>• The cleansing score rating (city average is 86.)- No data provided for second quarter.</li><li>• Monthly ward walks X1 were delivered, attended by Cllrs up to September. The Arboretum</li></ul>	
--	---	--

	<p>Working Group x2, continued with officers/partners, who were social distancing.</p> <p>(Stats are taken from the Sept 2020 Crime Drug Partnership NAT Report)</p>	
<p>Promote community cohesion</p> <ul style="list-style-type: none"> <li>• Increase participation and Volunteering</li> <li>• Deliver activities/events.</li> </ul> <p>(Ward Pledge: Work with community groups to promote community cohesion, awareness of local initiatives and sustainable communities)</p>	<p>July – September</p> <ul style="list-style-type: none"> <li>• The Arboretum Residents and Tenants Association, met x3 to discuss student noise/parties, drug/alcohol abuse and prostitution in the area. A number of plans were put in place by NTU and the NPT, to resolve the issues.</li> <li>• Residents' complaints increased as they expressed a need for improved street cleaning, especially at Addison Street, Colville Street, Alpha Terrace and Newstead Grove and Cromwell Street. As part of the "Autumn big Clean" these streets will be targeted for a deep clean. CPOs have been asked to increase enforcement to reduce fly tipping and get all bins off street.</li> <li>• St Pauls and Pleasant Row Tenants Residents Association, met 1x during this period. Their focus was to reduce ASB fly tipping/ litter and remove the displaced street drinkers/drug abusers from the corner of their street and the alleyway behind Ladbrokes.</li> <li>• The process has been put in place to reinstate the CCTV camera on St Pauls Avenue. The being another tool to aid the detection of perpetrators of increasing ASB/crime.</li> <li>• Hyson Green Youth Club developed and</li> </ul>	<p>Neighbourhood Management</p>

	<p>delivered a hot luncheon service, for isolated members of the community working in partnership with the Marcus Garvey Action Group. With a limited number of free meals for the elderly on low income or who could not get out to shop or unable cook for themselves. The service will be limited after September.</p> <ul style="list-style-type: none"> <li>• The Mount Zion Church/Himmah food banks continue to support, the vulnerable, homeless and low income families in the ward.</li> <li>• The Vine Community Centre, continued to deliver, hot meals and a befriending service, for isolated people in the ward. (Supported by councillor funds). The food provision stopped in September due to the lack of funds.</li> <li>• The Matthew project was opened to provide another food bank in the ward, from the All Saint Church. They will support anyone in the community without a formal referral on a low income. This project is planned to be a long term resource. (Supported by councillors funds)</li> </ul>	
--	--	--

## Safer Nottingham

Priority (NAT, Ward Pledges, Ward priorities)	Progress since last area committee	Lead
(Ward Pledge: Raise the quality of private and rented housing by identifying rouge land lords by taking action against them.)	<ul style="list-style-type: none"> <li>• The trend for September shows burglary residential has decreased 25%. There were 80 incidents YTD.</li> </ul>	Police

	<ul style="list-style-type: none"><li>• Operation Graduate continues in the student areas until the end of October. The HMO team is being made aware of potential poorly managed properties. In order, for them to take action against the landlords.</li></ul> <p>For example, the footpath that leads to the alleyway behind the houses at Birkin Avenue still requires a gate to be installed to reduce crime/ASB. (On hold due to lock down restrictions) In addition, a garden wall has fallen down into the alleyway which needs to be fixed before work can commence. The CPOs are chasing this up, as it has health and safety implication.</p> <p>(Stats are taken from the Sept 2020 Crime Drug Partnership NAT Report)).</p>	
--	---	--

Reduce violent crime in the ward  
(by 20% per annum noted in the City Plan)

- Raise awareness of Domestic Violence
- Reduce Anti- Social Behaviour relating to Alcohol/Drug use on street.

(Ward pledge: Reduce anti-social behaviour in the ward by working with the Police, CPO's and Council's Licensing team)

- The trend for September, shows violence has decreased during this period by 1% YTD. There were 578 incidents, 2020/21.
- The trend for this period shows, a 6% decrease of reported domestic violence, 160 incidents YTD.
- The trend shows, alcohol offenses of 220 incidents which is a 31% increase of offences YTD 2020/21. Compared to 168 incidents in 2019/29 YTD.
- ASB Noise - The trend shows, noise offenses of 327 incidents which is 118% increase of offences YTD 2020/21. Compared to 603 incidents in 2019/20 YTD.

(Stats are taken from the Sept 2020 Crime Drug Partnership NAT Report)

Police  
  
Community Protection

## Families Nottingham

Priority (NAT, Ward Pledges, Ward priorities)	Lead	Progress since last area committee
<p>Increase participation of families in local activities in the ward</p> <ul style="list-style-type: none"> <li>• Promote play and youth activities</li> <li>• Create opportunities for families to come together at community events</li> <li>• Keeping children and young people safe</li> </ul>	<p>For July- September;</p> <ul style="list-style-type: none"> <li>• Citywide activities timetables for term time and school holidays were available on the Ask Lion website.</li> <li>• Play and Youth workers, recognising early signs and using the referral pathways, egs CAMHS, YOT, YPP, Children Family direct, CSE</li> </ul>	<p>Children and Families team.</p>
<p>Children and Families to deliver key themed priorities across the ward;</p> <ul style="list-style-type: none"> <li>• A learning City.</li> <li>• Resilience in children, families and communities.</li> <li>• Healthy minds and relationships.</li> <li>• Keeping children and young people safe</li> </ul>	<ul style="list-style-type: none"> <li>• Provide activities / projects to support and develop Children &amp; Young in 2019/29 :</li> <li>• Physical activities</li> <li>• Emotional wellbeing / Mental health / self-help Support</li> <li>• Identifying positive healthy relationships</li> <li>• Social media</li> <li>• Drugs and alcohol</li> <li>• Challenging behaviour</li> <li>• Knife crime/ criminal exploitation</li> <li>• Delivery of citywide activities to promote integration</li> <li>• Play and Youth workers, recognising early signs and using the referral pathways</li> <li>• Deliver programmes that support independence, emotional wellbeing.</li> <li>• Children and young people staying safe in their community and online</li> </ul>	



<p>(Ward Pledge: Regenerate Kirkstead and Bridlington Parks then source funding for the redevelopment of other Pocket Parks.)</p>	<ul style="list-style-type: none"> <li>• Support young people with information on education, employment and training to</li> <li>• To provide information, research time and signpost young people to information and other services that support development and learning.</li> </ul> <p>During July – September, most direct youth session were cancelled due to the need to social distance. Venerable families were identified and targeted for a visit each week from a youth worker. Families were also supported with children’s activity packs. In addition, families were assisted to access the food voucher scheme and local food banks. In September, limited face to face sessions took place from the Mary Potter Centre.</p> <p>Kirstead Park –The site continues to generate a large number of resident complaints, regarding ASB due to the lack of social distancing. There is a need for outreach youth sessions to take place, as young people are gathering. However, this intervention cannot take place do to the government covid guidelines.</p>	
---	---	--

## Health Nottingham

Priority (NAT, Ward Pledges, Ward priorities)	Progress since last area committee	Lead
Raise awareness of specific health issues in the local community to improve health & wellbeing	<ul style="list-style-type: none"> <li>• Framework provides a substance misuse service for homeless individuals in the Ward. The team manage a detox bed for Nottingham City</li> </ul>	<p>Framework</p> <p>Police</p>

<ul style="list-style-type: none"> <li>• Increase use of local drug/alcohol services</li> <li>• Healthy lifestyles</li> <li>• Domestic violence</li> </ul>	<p>residents. A purpose built property is located on Ortzen Street. There is capacity for 20 residence using the facility and a NHS short-term placement. The facility is running at full capacity.</p> <ul style="list-style-type: none"> <li>• Domestic Violence - Awareness raising information/training opportunities continue to be provided on line and information is placed on the ward Facebook page.</li> <li>• Public Health to report annually at Area 4 Committee, a new date to be confirmed.</li> </ul>	<p>Community Protection Neighbourhood Management</p>
--	--	--

### Working Nottingham

Priority (NAT, Ward Pledges, Ward priorities)	Progress since last area committee	Lead
<p>Jobs and training initiatives identified by Castle Cavendish.</p> <p>Promote Work Clubs in the ward. <i>(Nottingham Regeneration Strategy)</i></p>	<ul style="list-style-type: none"> <li>• The number of people claiming unemployment benefit in the ward during September, were 7531 which is an increase of 247% YTD.</li> <li>• The Central Employment and Skills Area 4 &amp; 5 Partnership met once this period, to develop a delivery strategy to increase training and long term Job opportunities in the ward.</li> </ul> <p>(Stats from CDP Sept 2020 CDP NAT Report)</p>	<p>Castle Cavendish. NCC – Employment and Skills</p>

### List of key current issues (taken from latest NAT Review)

- Reduce ASB at Kirkstead Park, Bridlington Park, Cricketers Pub and St Peters Park.
- Reduce overall crime and ASB in the ward especially noise related ASB Student related.
- Sustain and increase youth diversionary activities.
- Improve cleaning at on all of the main arterial routes into the city centre, shopping areas and car parks.
- Promote Small Steps Big Changes.
- Increase recycling; encourage residents to remove bins from streets identified at the NAT as hotspot areas and improve general cleansing of residential streets.

### Opportunities for citizens to engage - forthcoming dates of events and activities;

- **Coffee Morning** – Wednesdays, 10am at the Mary Potter Centre. (Check on line)
- **St Pauls and Pleasant Row Residents** - Meeting every 2nd Tuesday of the month. (Socially distanced meetings).
- **Ward Walks** – (Residents unable to attend due to the need to social distance).
- **Homework Club** – Hyson Green Library, Term time at 3.30pm. (Check on line).
- **Tots Time** - Hyson Green Library, every Wednesday at 10.30am – 11.15 am. (Check on line).
- **Conversation Class** – Hyson Green Library, every Friday Term Time. (Check on Line)
- **Job Club** – Hyson Green Library every Monday, 2- 4pm. (On line service should be resumed)
- **Park Run** – Forest Recreational Ground Saturday Morning (Check on line for date to resume this activity).

- **Hyson Green Youth Club** - Tuesday evening session 5.30-7.30pm, 11-15 year olds -this is open to all young people in the area.(Check on line).
- **Take one Studios** – Youth & Dance/drama facilities (Check on line)
- **The Vine Community Centre** – Befriending service (Check on line)

## Appendix 2 – Radford Ward – Priorities

### Neighbourhood Nottingham

Priority	Progress since last area committee	Lead
<p>Improve the visual appearance of the Ward.</p> <ul style="list-style-type: none"> <li>• Deep Cleans ( Minimum 1 per month)</li> <li>• Reduce fly tipping/litter</li> <li>• Reduce dog fouling</li> <li>• Reduce bins on Street</li> <li>• Operation Graduate</li> </ul> <p>Attain a 4* rating by NCH tenant inspectors (The rating now includes opportunities for involvement, partnership working alongside the cleanliness of the estate above the city Cleansing score of 86)</p> <p>(Ward Pledge: Maintain levels of street cleaning and concentrate efforts to crack down on fly-tipping, litter and bins on streets)</p>	<p>Areas Deep Cleaned:</p> <ul style="list-style-type: none"> <li>• Lenton triangle area – 2 streets every month starting at Canning Circus end</li> <li>• No ward walks have taken place due to COVID shutdown</li> <li>• Complaints of general rubbish increased during lockdown along Alfreton Road and Radford Boulevard corridor</li> <li>• Bins usage promoted by CP</li> <li>• Dog fouling on Independent Street continues to be a challenge – clean ups and dog ops continue</li> <li>• Fly tip investigations have been pursued through the autumn as this continues to be a problem but reduced from the peaks of the summer</li> <li>• Tasking to look at trade bins on the street along Alfreton Road corridor and call meeting with relevant partners</li> </ul> <p>(Stats are taken from the October 2020 Crime Drug Partnership NAT Report)</p>	<p>Street Scenes</p> <p>Neighbourhood Management</p> <p>Nottingham City Homes</p>
<p>Work with student stakeholders, Community Protection and Cleansing to address parking,</p>	<ul style="list-style-type: none"> <li>• We utilise the Code of Conduct for the University and students, whereby students</li> </ul>	<p>Community Protection, University of</p>

<p>noise and waste issues in student area</p> <p>(Ward Pledge: Work with local residents and Traffic Management to deal with traffic safety concerns and inconsiderate parking)</p>	<p>who are issued a CPNW are also subject to disciplinary action.</p> <ul style="list-style-type: none"> <li>• Ongoing inspections of properties in the Lenton Triangle to identify waste issues and either refer to Cleansing to remove or Community Protection to enforce.</li> <li>• Operation Corridor to provide a dedicated high visibility Community Protection patrols on Friday and Saturday nights till 4.00 am from September as students start to return for new academic year.</li> <li>• The ASB car is staffed by PCSO and CPO to maximise powers. It operates evenings and is tasked to all ASB jobs.</li> <li>• Parking restrictions completed on around the Blooms Grove Road Industrial Estate.</li> <li>• Salisbury Street parking and junction protection scheme complete.</li> <li>• Following COVID 19 lockdown All Souls Church, Mount Zion and Himmah plus other organisations and individuals provided support for shielding and vulnerable members of the community</li> </ul>	<p>Nottingham Nottingham Trent University Cleansing, Traffic Management and The Police</p>
<p>Prune/ Remove trees in problem places and introduce replanting schemes in more suitable places</p>	<p>None this quarter</p>	<p>Tree Services</p>
<p>Promote a sense of identity for the Ward and develop activities that contribute to the</p>	<ul style="list-style-type: none"> <li>• Partners and NCC working in establishing Area Partnerships</li> </ul>	<p>Neighbourhood Management, Primary</p>

building of strong cohesive resilient communities, where people feel they belong.	<ul style="list-style-type: none"> <li>• Welcome to Radford signs to be erected Dec 2020</li> </ul>	
---	---	--

## Safer Nottingham

Priority	Progress since last area committee	Lead
Reduce antisocial behaviour, burglaries and vehicle crime	<ul style="list-style-type: none"> <li>• Operation Corridor continues throughout term time</li> <li>• Crime prevention advice with Safer Housing team to be given out during student welcome period</li> <li>• Late night patrols in the Lenton Triangle during term time. The ASB car is staffed by PCSO and CPO to maximise powers. It operates in the evening and is tasked to all ASB jobs.</li> <li>• ASB has continued to be a high profile problem particularly in the Lenton Triangle. Universities and CP worked in partnership to highlight issues and take action where necessary.</li> <li>• CCTC cameras relocated in line with new issues identified through the NAT. CCTV camera has had a major impact in reducing asb at a particular hot-spot.</li> <li>• Victim based crime down 2% year to date</li> </ul>	Police, Community Protection, Universities, Neighbourhood Management

<p>(Ward Pledge: Strengthen and support our local communities to keep them safe and work with the Police and Community Protection to reduce crime and anti-social behaviour)</p>	<ul style="list-style-type: none"> <li>• Theft down 33% and burglary down 41% year to date during the COVID 19 lockdown</li> <li>• ASB of all types has increased substantially in the period following the lockdown and is a focus of the beat team</li> <li>• Hate crime has doubled in this period</li> <li>• Domestic violence increased by 23%</li> </ul> <p>(Statistics from the October 2020 Crime and Drugs Partnership NAT Report)</p>	
<p>Improve traffic flow and safety in the Ward</p>	<ul style="list-style-type: none"> <li>• Residents Parking Scheme for Argyle Street and Clifford Street area complete.</li> </ul>	<p>Traffic Management</p>

### Families Nottingham

Priority	Lead	Progress since last area committee
<p>Increase the provision and delivery of events in the Radford area.</p>	<ul style="list-style-type: none"> <li>• Due to COVID 19 lockdown, no events were delivered during this period.</li> <li>• Following representation from pupils from Radford Academy, plans long term improvement of the Forster Street Play Area</li> </ul>	



(Ward Pledge: Improve local parks, play areas and youth provision)	<p>are being planned. Bid to WREN for funding approved. Contribution from ACF agreed and works likely to start on site in March 2021</p> <ul style="list-style-type: none"> <li>• Advent calendars provided to all primary school children in Radford</li> <li>• Parks are leading on a programme of improvements to parks in the area including Forster Street Play Area</li> </ul>	All
--	--	-----

### Health Nottingham

Priority (NAT, Ward Pledges, Ward priorities)	Progress since last area committee	Lead
Improve the health of older people in the ward and Support Ageing Well in Nottingham		Health, Neighbourhood Management
Improve facilities and promote use of parks and open spaces for physical activity.		

### Working Nottingham

Priority	Progress since last area committee	Lead
<p>Raise awareness and signpost to services available to support and access jobs, skills and employment opportunities</p> <p>(Ward Pledge: Support schemes which give local people opportunities for training and employment)</p>	<ul style="list-style-type: none"> <li>• Area 4 and 5 Employment Partnership has been developed to co-ordinate the offer</li> <li>• Jobs advise session to run at coffee morning at Mellers School</li> <li>• The lockdown will result in steep climbs in the unemployment rate and The Employment and Skills Area 4 and 5</li> </ul>	NCC/ NDO/Castle Cavendish/NG7

	<p>Partnership are producing plans to meet this challenge</p> <ul style="list-style-type: none"> <li>• Number of people claiming unemployment benefit in Radford went up from 540 to 870 from February 2020 to May 2020</li> </ul>	
--	--	--

**List of key current issues (taken from latest NAT Review)**

- Parking issues on Blooms Grove Industrial Estate – Parking restrictions being complete to reduce parking from Radford Mills development blocking access.
- Cleanliness issues across the Ward continue to be challenging with reports of rubbish and flytips increasing during the summer and autumn.
- ASB continues to be challenge and the beat teams continue to target resources on the problem areas.

**Opportunities for citizens to engage - forthcoming dates of events and activities;  
None are planned currently due to COVID 19.**

### Appendix 3 – City Centre Management Actions

Action	Current Status	Lead
<p>Covid-19 response – closure and re-opening of City Centre and general</p>	<ul style="list-style-type: none"> <li>• 188 Covid business compliance visits undertaken by CPOs with further 96 service requests undertaken by Food Health and Safety teams.</li> <li>• Installation of welcome back and safety messaging, including keep left pavement markings and will be refreshed in due course.</li> <li>• Pedestrianisation of Hockley streets between hours of 11.00 am- 6.00am to facilitate greater use of outdoor space by businesses and support social distancing. This has been extended on a temporary basis until the end of March 2021.</li> <li>• Pedestrianisation of St James Street from the Market Square to Maid Marian Way being looked in too.</li> <li>• Introduction of free fast track licensing scheme for the authorisation of external seating areas to support – this total is now at 46 a further 12 from the previous committee.</li> <li>• Winter Wonderland has been officially cancelled for 2020.</li> </ul>	<ul style="list-style-type: none"> <li>• Various including <ul style="list-style-type: none"> <li>Community Protection City Centre Mgt team</li> <li>CPOs</li> <li>Street Scene</li> <li>Highways/Traffic Management</li> <li>Events team</li> </ul> </li> </ul>
Action	Current Status	Lead

	<ul style="list-style-type: none"> <li>• Installation of 6 new temporary cycle racks to support those cycling into the city centre – located on Smithy Row, Pelham Street, Carlton Street, Lister Gate x 2; St Peter’s Square.</li> <li>• Tranche 2 will see further cycle racks adding to Burton Street/TK Maxx, King Street, Trinity Square, Theatre Royal.</li> <li>• Deep cleansing of all City Centre streets and street furniture throughout pandemic and on-going.</li> </ul> <p>OMS water feature turned off to prevent risk of non-socially distanced use during hot weather. New safety signage also installed.</p>	
CPO Enforcement Actions – Q1 Jul-Oct	<ul style="list-style-type: none"> <li>• FPNs 195</li> <li>• PSPO Warnings 190</li> <li>• Waste/Fly-tips 304</li> <li>• Begging/Rough sleeping 1082</li> <li>• Taxi enforcement 7</li> <li>• First Aid 106</li> <li>• Noise 78</li> </ul>	<ul style="list-style-type: none"> <li>• Community Protection (CPOs)</li> </ul>
Monthly city centre multi agency walkabouts to identify and address environmental and amenity issues (Castle Ward Councillors included)	<ul style="list-style-type: none"> <li>• Since last Area Committee in September 2020 two walkabouts undertaken post Covid (Market Square and Hockley).</li> <li>• Walkabouts have been less frequent due to the changes in restrictions from Central Government.</li> </ul>	<ul style="list-style-type: none"> <li>• Community Protection (City Centre Management)</li> </ul>

Action	Current Status	Lead
Repair/Refurbishment of Old Market Square terraces	<ul style="list-style-type: none"> <li>• Repairs to South terrace completed July 2020 following release of COVID restrictions.</li> <li>• Repairs to North terrace to be commenced early 2021</li> </ul>	<ul style="list-style-type: none"> <li>• Highways Infrastructure</li> </ul>
Planting of Council House balcony/Refresh of Old Market Square terrace planting	<ul style="list-style-type: none"> <li>• Spring/summer planting of front Council House balcony completed in July 2020. Autumn planting to follow when appropriate.</li> <li>• Remedial planting required for OMS terraces to be identified.</li> <li>• Remedial care programme in place for two Ginko trees within Old Market Square planters Identify additional in fill planting required in OMS terraces and complete Spring 2021. (Long Row).</li> </ul>	<ul style="list-style-type: none"> <li>• Neighbourhood Services (Street Scene)</li> </ul>
Big Belly Bin replacement	<ul style="list-style-type: none"> <li>• 96 new “touch free” bins installed in City Centre to replace Big Belly Bins.</li> <li>• 22 new recycling bins also installed in city centre.</li> </ul>	<ul style="list-style-type: none"> <li>• Neighbourhood Services (Street Scene)</li> </ul>
City Centre Trees – Stump removal and replacement, removal of redundant tree guards, remedial work to tree grills	<ul style="list-style-type: none"> <li>• 15 x City Centre tree stumps removed.</li> </ul>	<ul style="list-style-type: none"> <li>• Neighbourhood Services (Tree Services)</li> </ul>

	<ul style="list-style-type: none"> <li>• 21 trees new and replacement trees planted in city centre.</li> <li>• Work on-going to install tree grills and tree guards.</li> </ul>	
<b>Action</b>	<b>Current Status</b>	<b>Lead</b>
Develop engagement programme with City Centre residents	<ul style="list-style-type: none"> <li>• Work on-going to identify apartment blocks with management committees, and other areas of high residency. This has been disrupted due to COVID restrictions.</li> </ul>	<ul style="list-style-type: none"> <li>• City Centre Management/Castle Ward NDO</li> </ul>